

# A Guide to Samsung Kids



## What is Samsung Kids?

Samsung Kids provides a fun and secure digital place for your children to play in. Launch Samsung Kids whenever your children want to play! Parents can protect their children from potentially unsuitable apps and websites, control their playtime and limit their accessibility via Parental Controls. Let your children have fun with the cute Samsung Kids friends and exciting child-friendly features that help develop creativity.

## Features

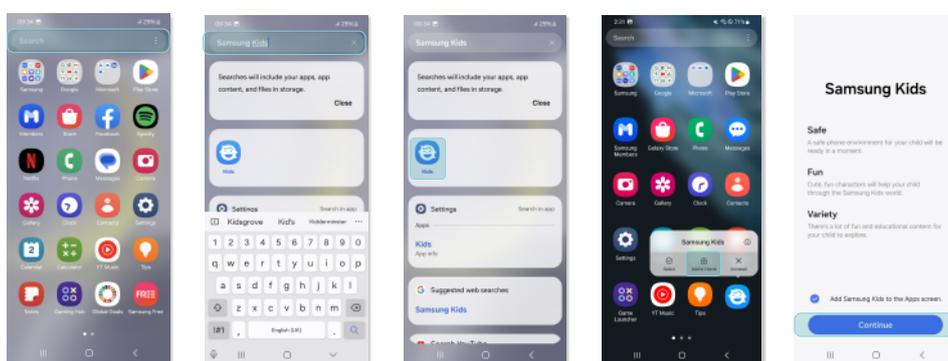
1. Accessing Samsung Kids
2. Set up Samsung Kids
3. Parental controls
4. Screen time
5. Bedtime limits
6. Access to apps
7. Create profiles
8. Add contacts
9. Access to photos and music
10. Close Samsung Kids

## Accessing Samsung Kids

In new devices, the Samsung Kids app comes pre-installed, but is not visible in the homescreen, so to find it, follow the next steps.

Swipe up on your homescreen by dragging your finger from the bottom of your screen up until you see the search bar at the top. Type Samsung Kids and click on the Samsung Kids icon.

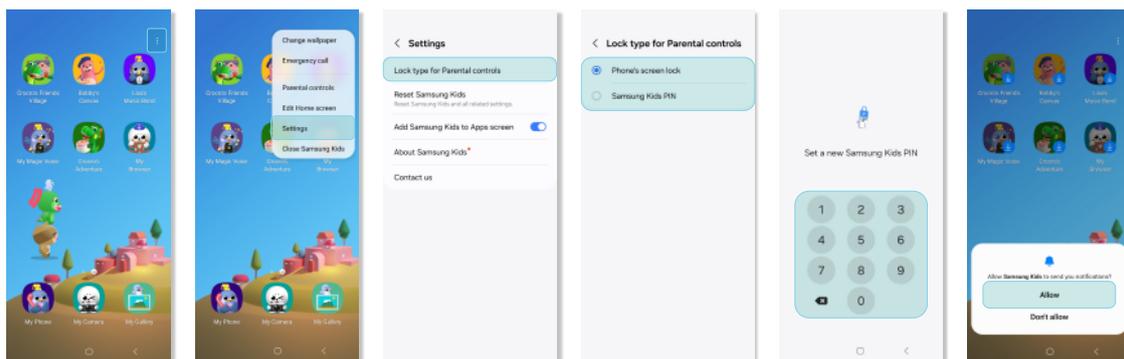
If you want to have quick access to Samsung Kids, when searching for Samsung Kids, press the icon for a few seconds, and a few options will appear, click "Add to Home" and now you will find it on your Home Screen.



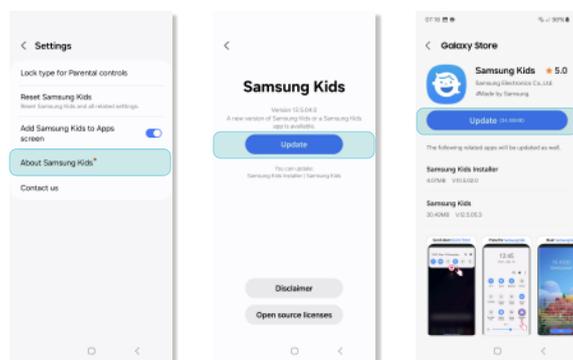
# Set up Samsung Kids

If you want to change the way you access Samsung Kids and make it different to the way you access your phone, tap the three dots at the top right of the screen and select Settings. You will be asked to verify your identity using pin or biometrics, whatever you currently have to unlock your phone. Tap Lock type for Parental controls. You can tap Samsung Kids PIN and you can create a dedicated PIN number, different from the one to access your phone, to access and log out of Samsung Kids. Do not share this PIN with your child.

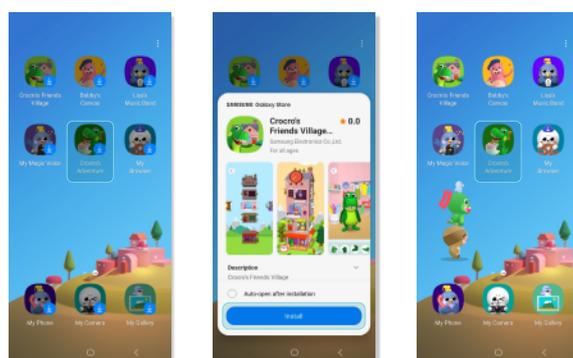
When prompted, allow notifications.



You might also want to check for any Samsung Kids updates. Go to Settings, then About Samsung Kids. If there are any available, you will be able to see the update, and tap Update and download.



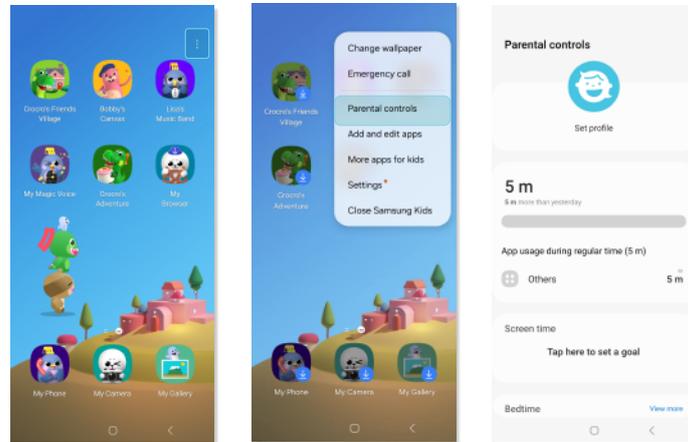
Samsung Kids comes with pre-set app options. However, you must download them to use them. You will be able to see if the app hasn't been uploaded, as it will have a downward arrow in the bottom corner of the app icon. Tap the app icon to learn more and then tap Install to start the download.



# Parental Controls

Samsung Kids parental controls allow you to manage screen time, set bedtime, customise allowed content and more.

On the Samsung Kids home screen, tap the three dots in the top right corner. Select Parental controls, enter your PIN and choose which controls to customise.

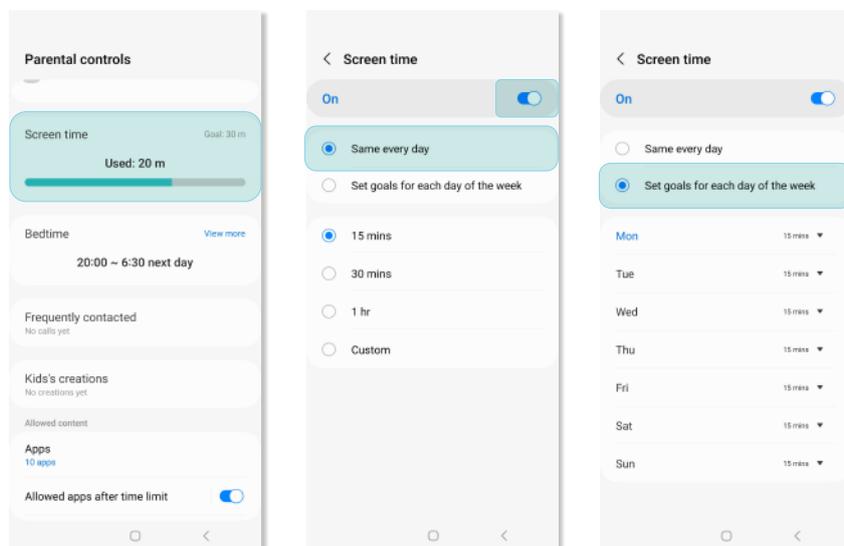


## Screen time

You can control how much time your child spends on their device and set daily and playtime limits.

From the Parental controls screen, tap Screen time to turn this feature on by moving the toggle to the right so it is blue.

Keep the same goals every day or set custom goals for different days of the week.

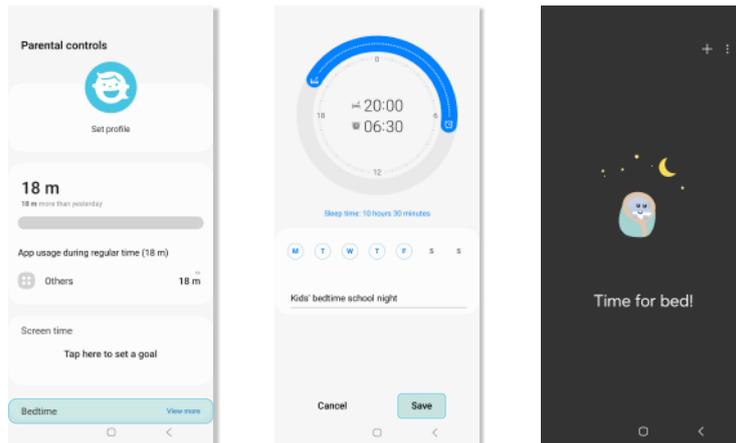


## Bedtime limits

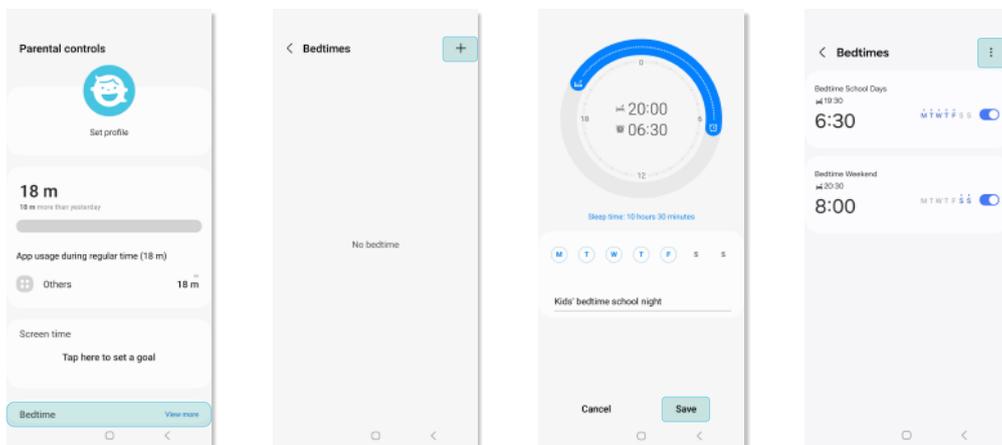
Samsung Kids has a separate setting for bedtime. This can help establish important routines around sleep and device downtime.

From the Parental controls screen, tap Bedtime. Set a name (i.e BedTime School Days) along with the bedtime schedule and tap Save.

When bedtime arrives, the screen will let your child know and they won't be able to use Samsung Kids any more.



You can add multiple schedules, which will be visible when you tap Bedtime. To delete one, select the three dots in the top right corner and tap Delete.

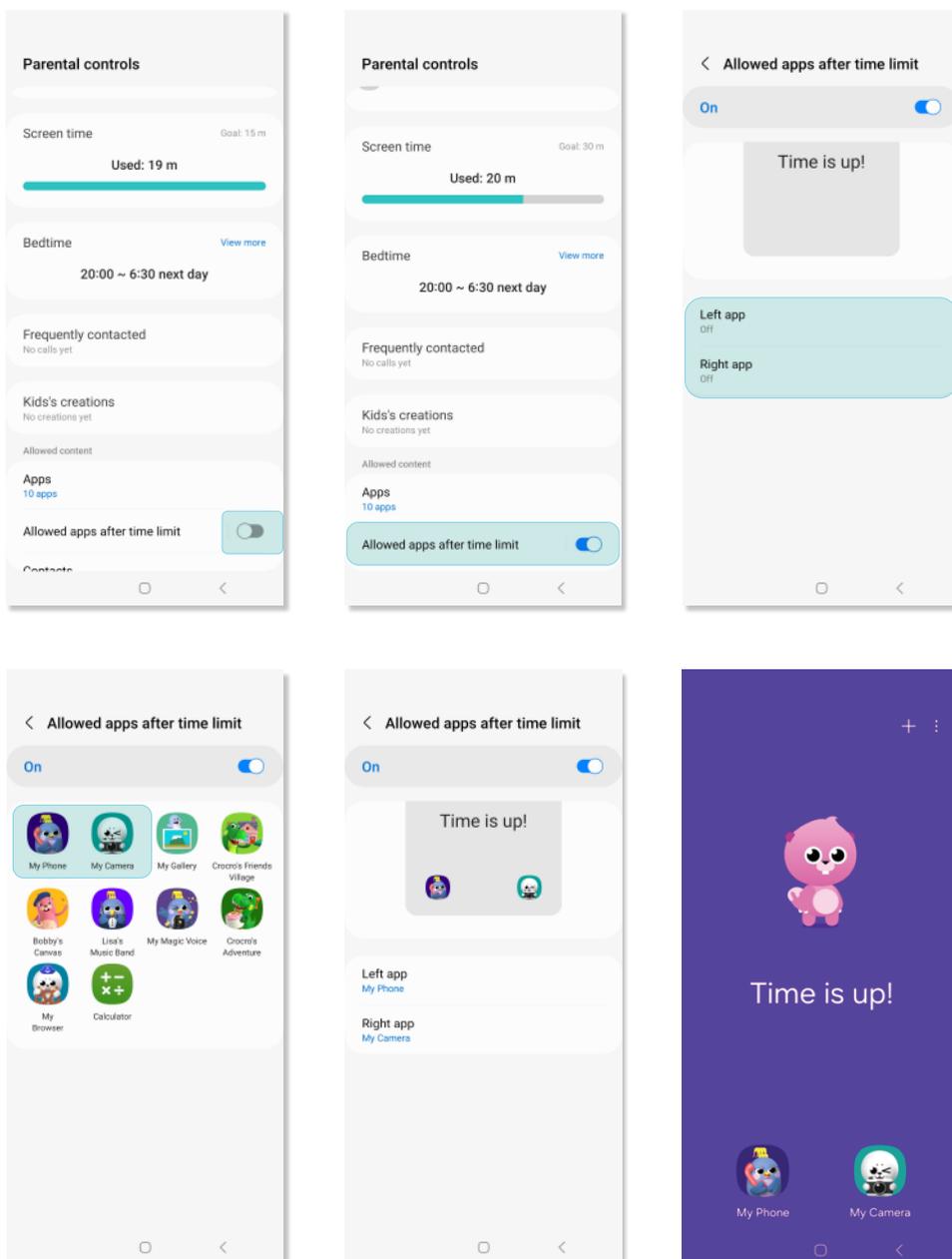


## To allow apps after time limits:

If your child is using a device, for example, while staying overnight away from home, or you simply want to let them use certain apps after time limits, there is an option to allow this.

You can choose up to two apps, which will appear once the screen is blocked for Bedtime. Tap Left app or Right app to set them up. Then choose the app you want to give access to and add it.

Make sure you read the next section to ensure you are choosing from all the available apps.

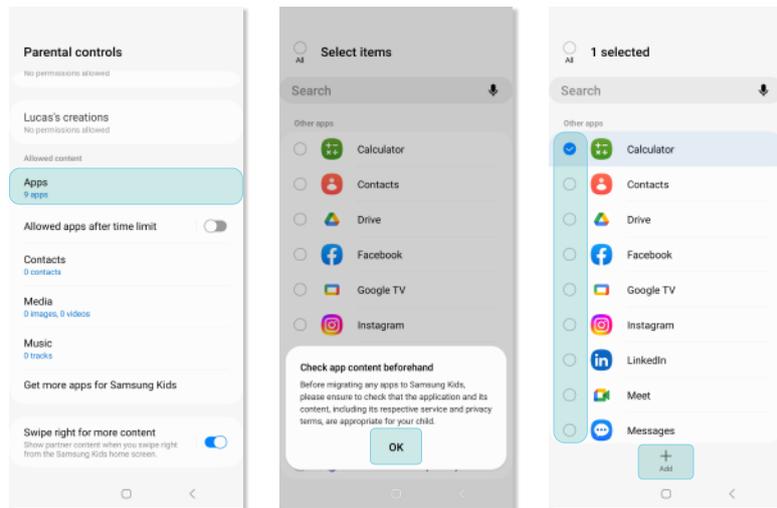


## Access to apps

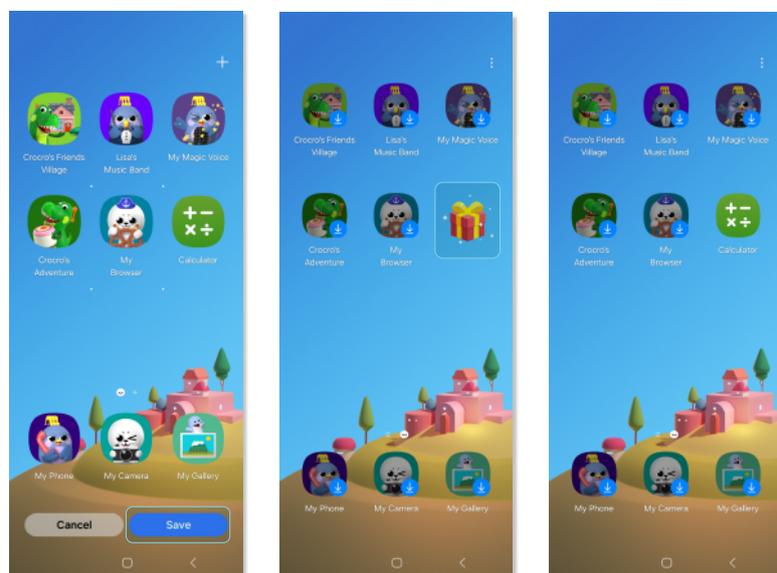
You can choose to limit the apps your child uses to the ones offered within Samsung Kids, or you can add different ones.

From the Samsung Kids Parental controls screen, scroll to the bottom under Allowed content and tap Apps then the "+" button at the top right.

Select which apps to add and tap + Add.

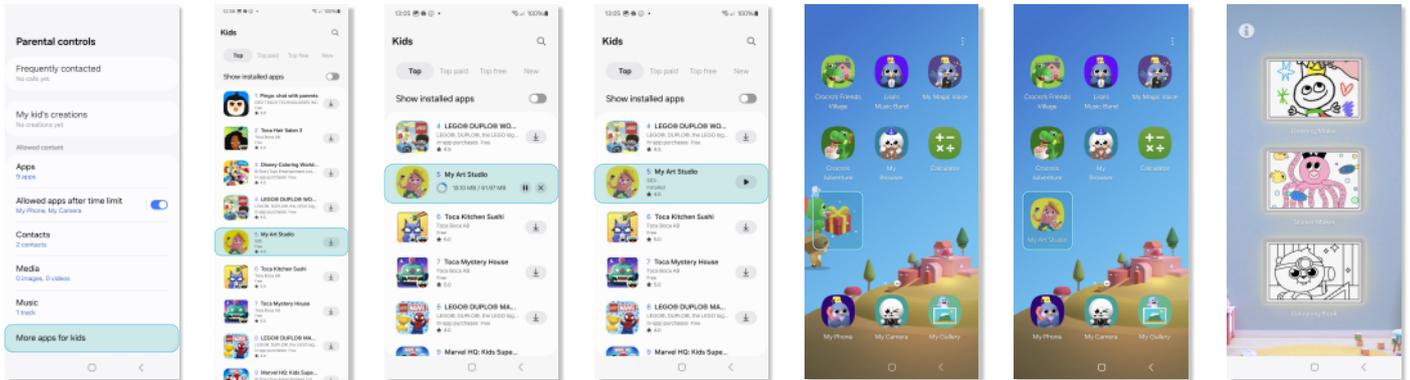


Tap Save to enable access within Samsung Kids. The app will then show as a gift. Tap it to open the gift and use the newly added app.



To access a curated list of apps recommended for children, you can head to Parental Controls, tap on More apps for kids and download any that you want. Please, make sure you review the content before downloading and note some are free apps, but some have in-app purchases.

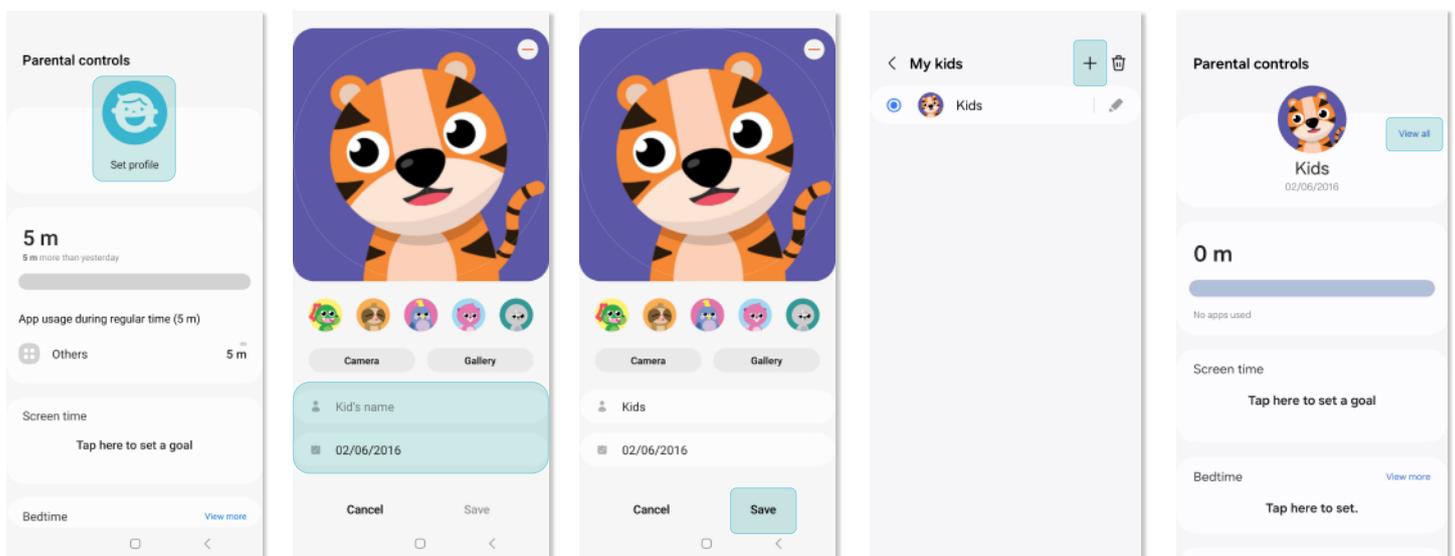
Like in the section above, the app will firstly appear as a gift on the Samsung Kids homescreen, you will need to tap it to access it for the first time. The app is now ready to be used.



If you choose to allow your child to use social media or gaming apps, check out the parental controls available on each platform.

## Create Profiles

If you have more than one child using Samsung Kids, creating profiles can help personalise the app to their interests and age. From the Parental controls screen, tap the Samsung Kids icon. Enter their information and tap Save. You can add up to 6 separate profiles.

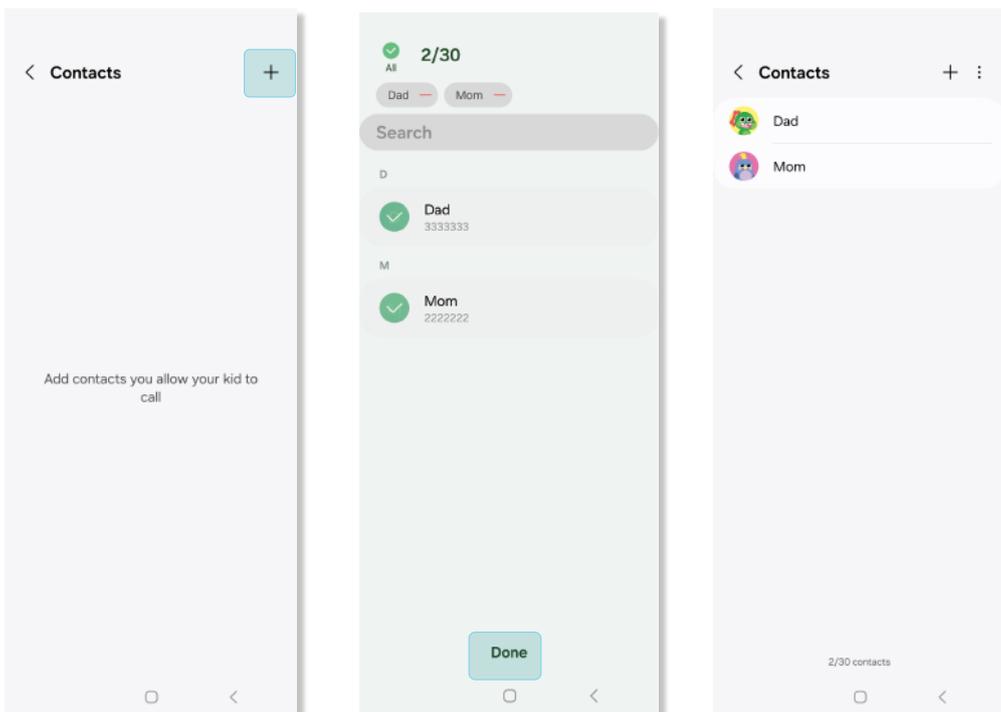
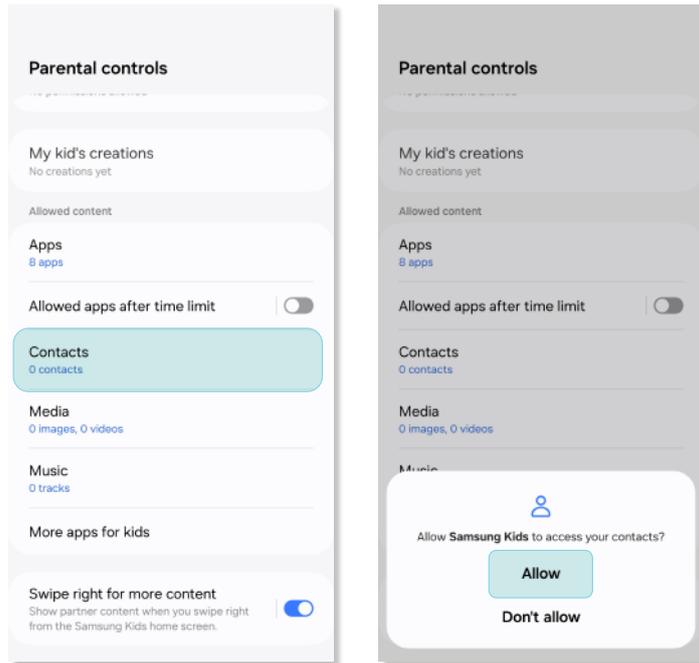


# Add contacts

You can add contacts your child's Samsung Kids profile. This means they can communicate with friends and family safely.

From the Parental controls screen, select Contacts and then Select Allow when prompted.

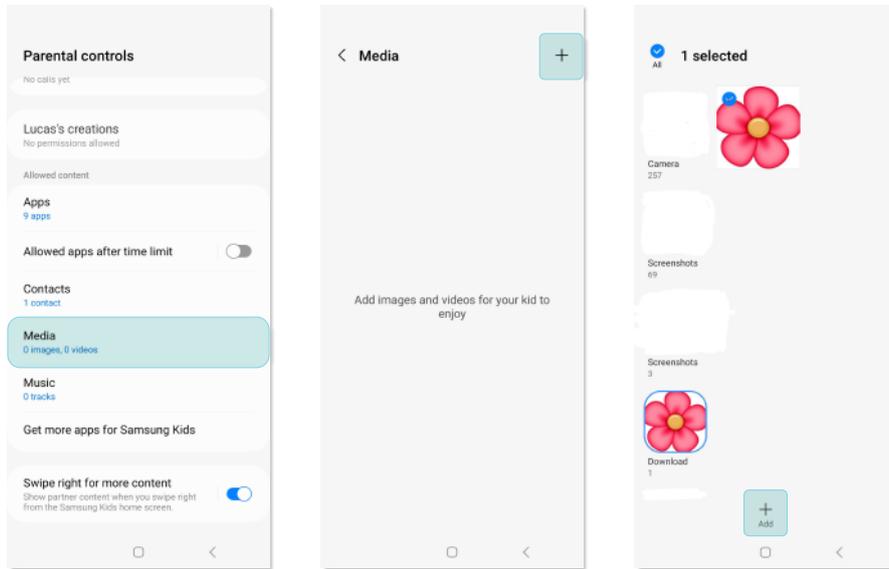
Tap the "+" and search for a contact to add from your device's list. Tap Done when you finish adding contacts. If you have enabled the "My Phone" app, your child can place voice calls to anyone you add.



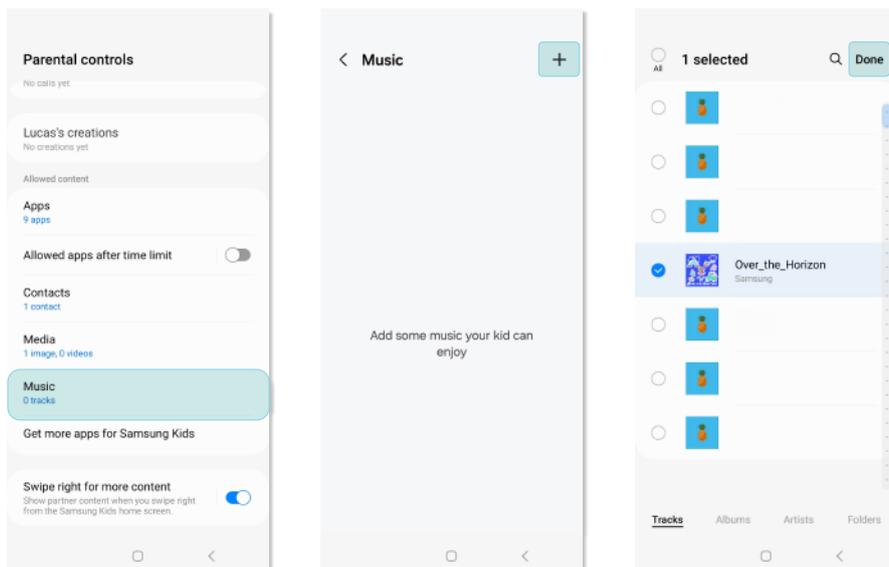
## Access to photos and music

You can add photos and videos to Samsung Kids with parental controls. This lets your child view or listen to approved media content while using their device.

For Photos and videos, under allowed content on the Parental controls page, tap Media. In the top right corner, tap the "+" icon and select the album or file you want to add. Tap "+" Add to confirm your choice.



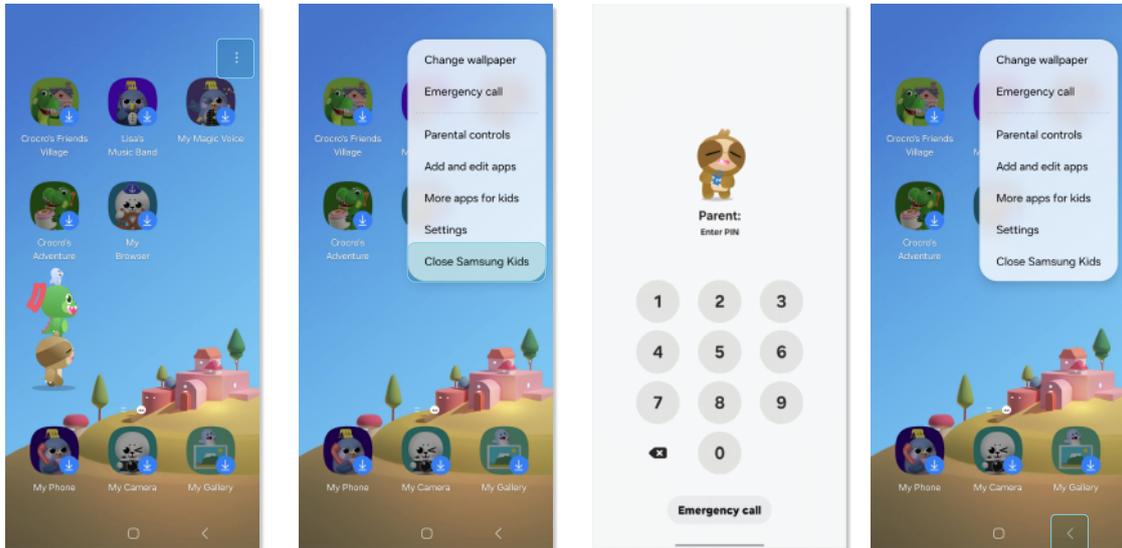
To add music on the Parental controls page, tap Music. In the top right corner, tap the + icon. Select the audio files you want to add, then press Done.



## Close Samsung Kids

When your child finishes using Samsung Kids, you can close app to use the device as normal. Children cannot close the app on their own and to close it you will need you to input your PIN.

From the Samsung Kids home screen, tap the 3 dots in the top right corner and choose Close Samsung Kids. You can also tap the Back Button at the bottom right corner of the app. Enter your PIN or use biometrics to exit.



**I'm struggling with the set up. Who can I contact?**

Please get in touch with us. We're here to help.

**Visit :** [www.samsung.com/uk/support/contact](http://www.samsung.com/uk/support/contact)  
**Call us :** 0333 000 0333  
**Live Chat :** [www.samsung.com/uk/support/chat-members](http://www.samsung.com/uk/support/chat-members)  
**Sign Language Support :** [www.samsung.com/uk/support/contact/accessibility](http://www.samsung.com/uk/support/contact/accessibility)

**SAMSUNG**