

Netflix

Controls & Settings guide

Netflix's parental controls help our members discover content that the whole family can enjoy. Every family can customise the parental control tools to meet their needs.

NETFLIX

What do I need?

Access to a computer and a Netflix account (Email and Password).

Restrictions you can apply



Inappropriate content



Media streaming



Parental control

Step by Step instructions

[How to set a pin](#)

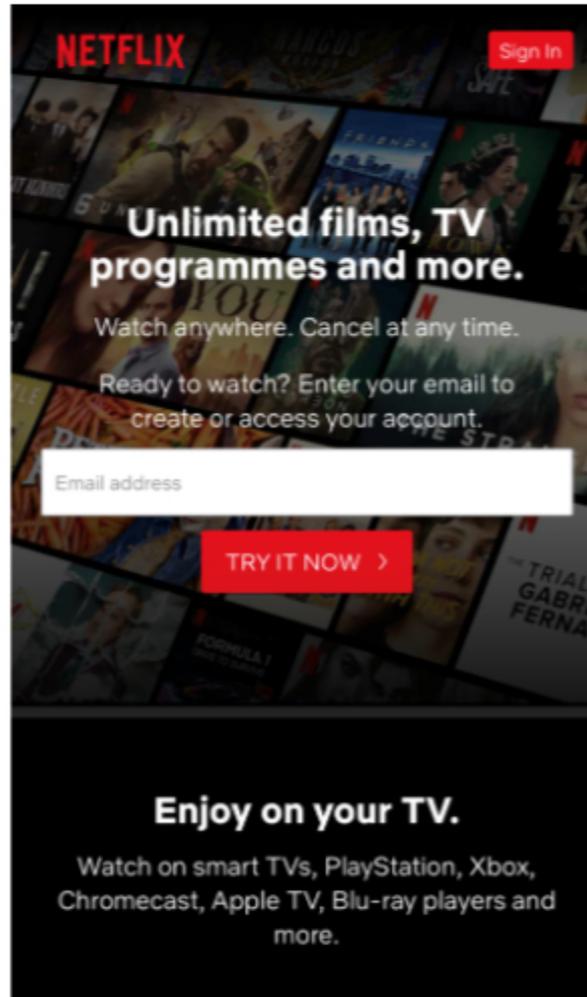
[How to set a maturity level to on a profile](#)

[How to restrict titles](#)

[Profile hub settings](#)

1. These steps were recreated using a browser from a phone device.

Tap "Sign in" in the top-right hand corner and enter your login details.



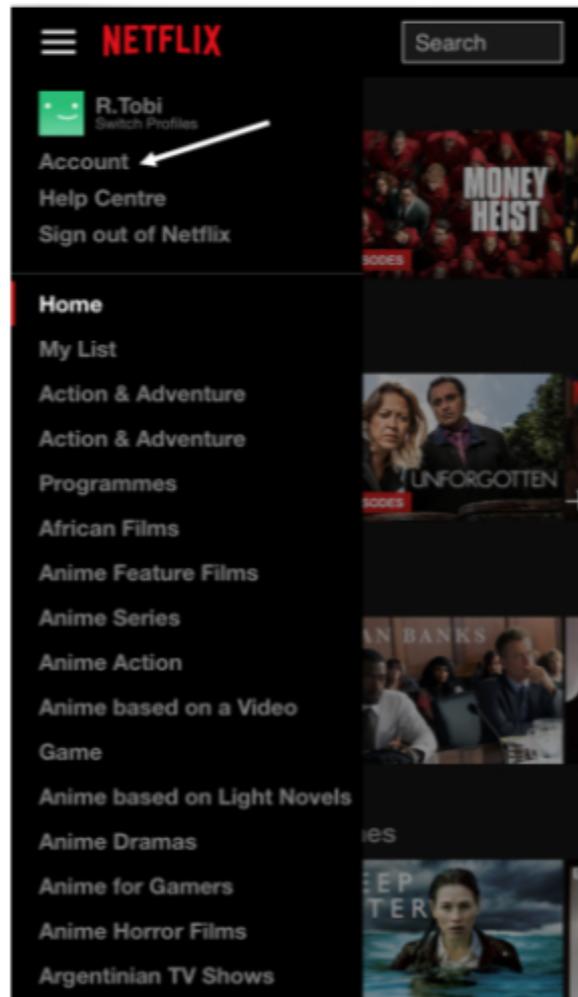
2. How to set a pin

From the main account holder: Click the menu icon in the top left-hand corner then tap on "Account".

1



2



3. **Scroll down to Profile & Parental Controls then tap the arrow next to the account you want to update.**

Click "Change" next to Profile Lock.

Enter your account password and continue. Next, you'll need to create a pin. Tick the box and enter a pin and tap "Save".

You should now see a lock icon next to the profile.

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Sign out of all devices >

PROFILE & PARENTAL CONTROLS

**R.Tobi**

All Maturity Ratings

**Rai-Rai**

All Maturity Ratings

**Charlie**

All Maturity Ratings

**Children**

PG and below



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Charlie
PG and below

Language [Change](#)
English

Viewing Restrictions [Change](#)
PG and below. Title restrictions applied.

Profile Lock [Change](#)
Off

Viewing activity [View](#)

Ratings [View](#)

Subtitle appearance [Change](#)

Playback settings [Change](#)
Autoplay next episode. Autoplay previews. Default video quality.

3

Profile Lock 

Lock this profile by creating a 4-digit pin.

Require a PIN to access Charlie's profile.

1 1 1 1

Save

Cancel

4



Charlie

PG and below

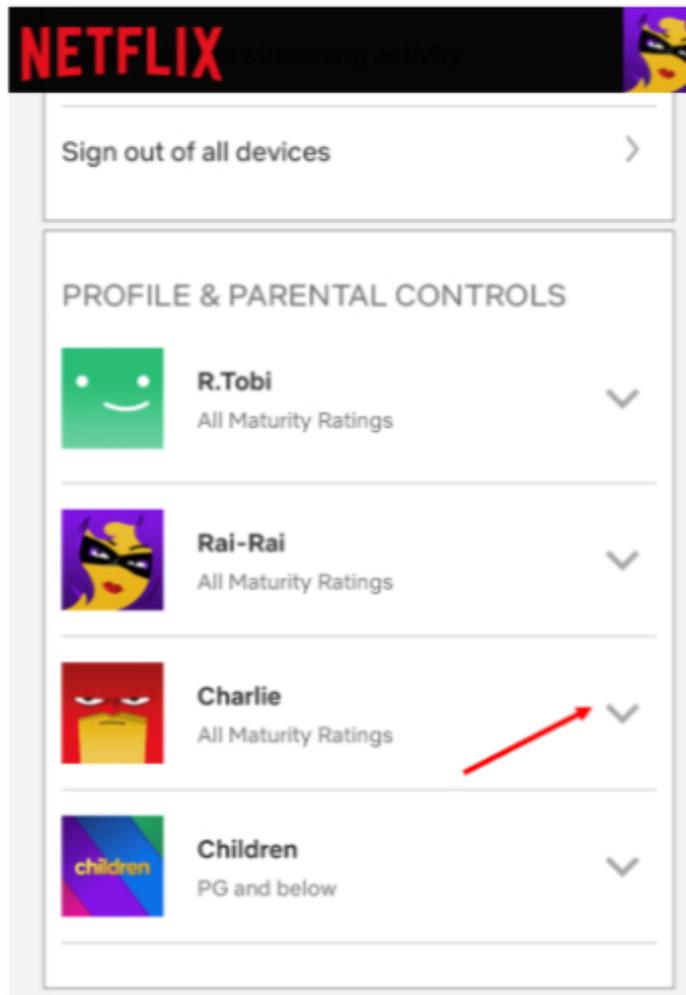


4. Set a maturity level to a specific profile.

Scroll down to “Profile & Parental Controls” and tap the arrow on whichever profile you want to update and tap “Change”.

Then tap “Change” next to Viewing Restrictions.

1



2



Charlie

All Maturity Ratings



Language

English

[Change](#)

Viewing Restrictions

No Restrictions.

[Change](#)



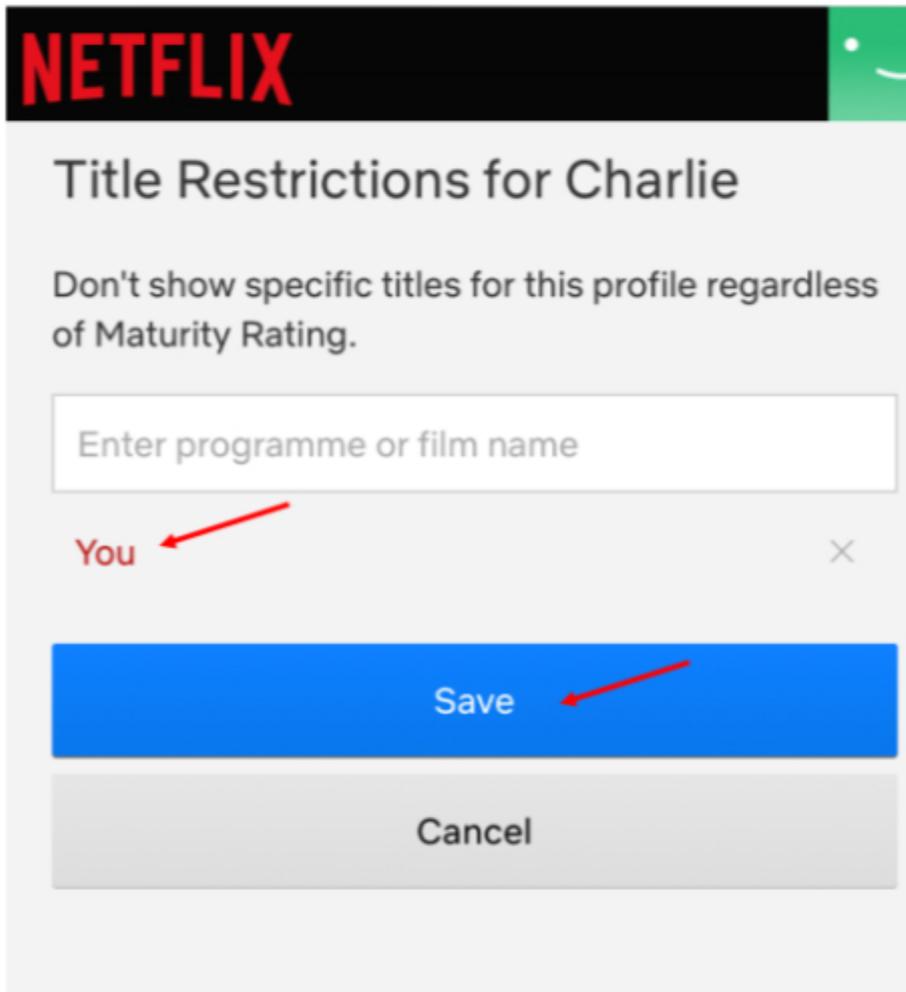
5. You will be prompted to enter your account password.
Afterwards, set the maturity level by selecting your preferred level.



6. Restrict specific titles

You can specify individual titles that require the PIN to start playback regardless of maturity rating.

In the search field – start typing the name, then select the programme or film name you want to restrict then tap “Save”.



7. Profile Hub

In the profile hub, you can access and adjust content settings, adjust playback settings, and have visibility into the viewing history of each profile.

Viewing Restrictions ensure only content from selected maturity ratings are visible. You can also prevent individual titles from playing in the profile.

Viewing Activity will show you all of the titles that were streamed in a child's profile and when.

Playback Settings enable limitations on content auto-playing.

