

# ITV Hub

## Controls & Settings guide

ITV content can be streamed via the ITV Hub platform on a range of devices. Once you have logged in to the platform you can set up a PIN to block access to G-rated content (guidance). The G-rating is for content that ITV deems unsuitable for children.



# What do I need?

ITV Hub account username and password.

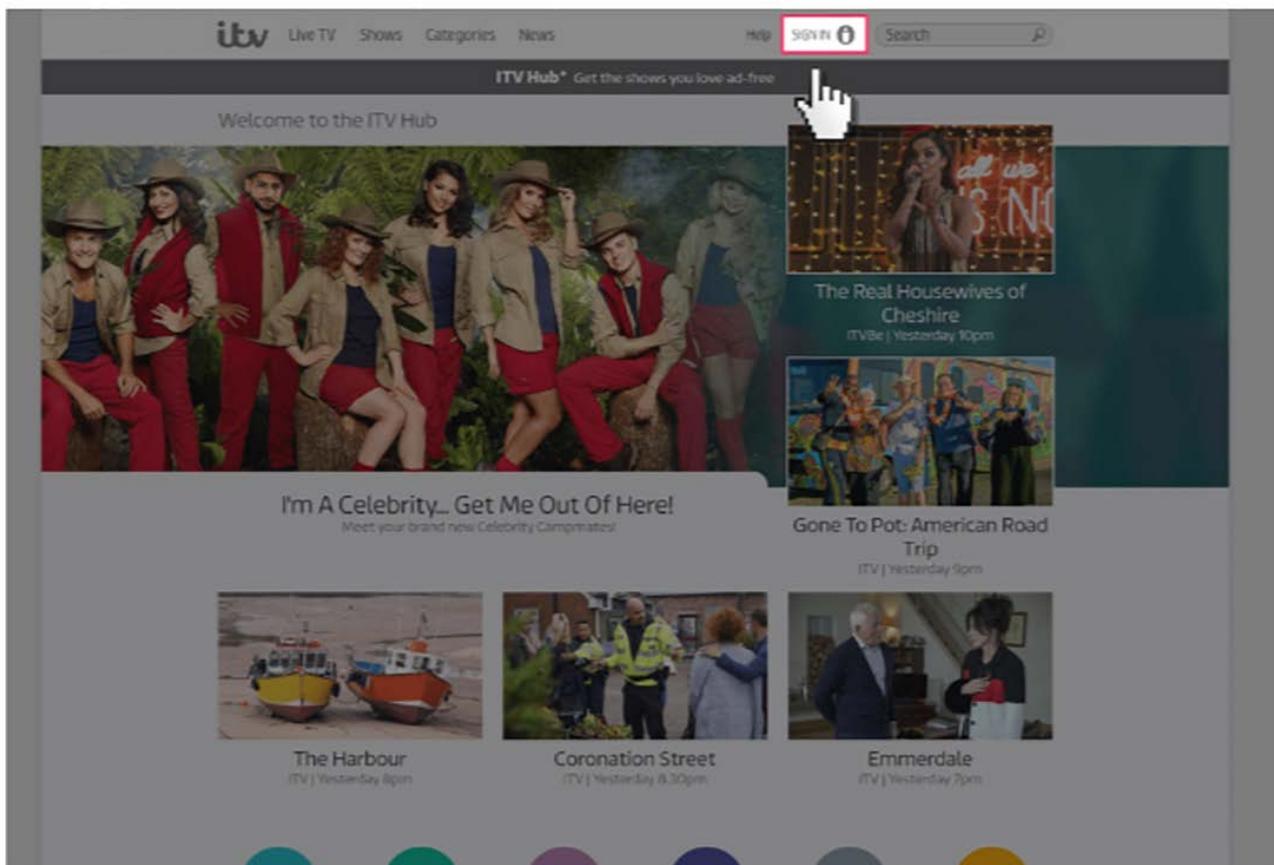
## Restrictions you can apply



Inappropriate content

## Step by Step instructions

1. Go to [www.itv.com](http://www.itv.com) and select "SIGN IN" from the navigation bar at the top.



## 2. If you have an ITV Hub Account **Sign in here**

The screenshot shows the ITV website's sign-in page. At the top, there is a navigation bar with 'itv', 'Live TV', 'Shows', 'Categories', 'News', 'Help', 'SIGN IN', and a search bar. The main content area features a 'Sign in' form highlighted with a red border, containing fields for 'Email' and 'Password', a 'Forgotten your password?' link, a 'Keep me signed in' checkbox, and a 'Sign in' button. To the right is a 'Sign up' section with a 'Sign up now' button. Below the sign-in form, a hand cursor points to the 'Sign in' button. The footer contains logos for 'itv', 'itv2', 'itvBe.', 'itv3', 'itv4', 'CITV', and 'itv ENCORE', along with links for 'ITV Presents', 'Corporate', and 'Information'. A copyright notice is visible at the bottom.

itv Live TV Shows Categories News Help SIGN IN Search

### Sign in

Email

Password

[Forgotten your password?](#)

**Keep me signed in**  
Uncheck if you're using a shared or public computer

**Sign in**

### Sign up

Set up an account to access your favourite ITV shows.

**Sign up now**

itvBe. itv2 itv3 itv4 CITV

Are you an ITV Hub+ subscriber? You can now watch ad free on PC and Mac. [Learn more](#)

itv itv2 itvBe. itv3 itv4 CITV itv ENCORE

**ITV Presents**  
ITV Hub+  
Be on TV  
Competitions  
Jackpot247  
Signed Stories  
ITV Boxing

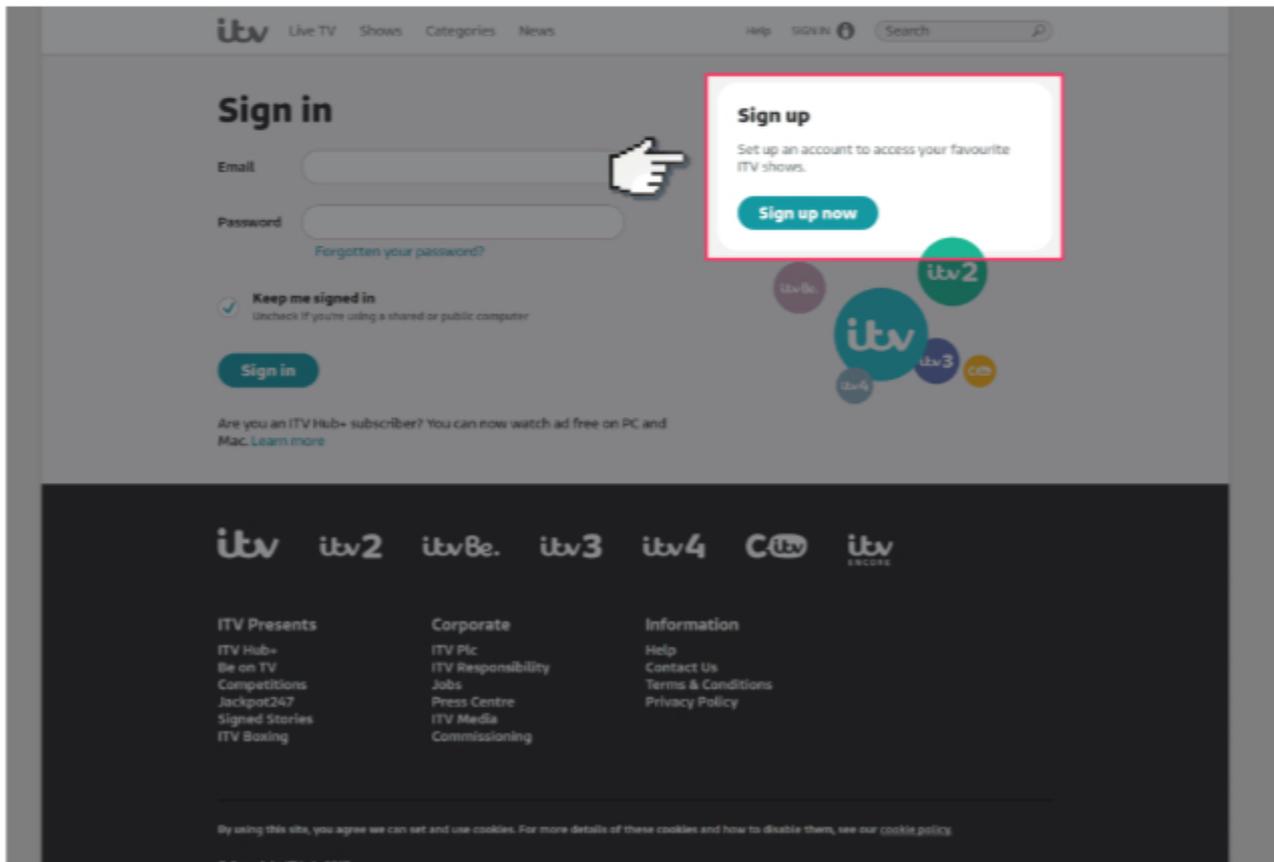
**Corporate**  
ITV Plc  
ITV Responsibility  
Jobs  
Press Centre  
ITV Media  
Commissioning

**Information**  
Help  
Contact Us  
Terms & Conditions  
Privacy Policy

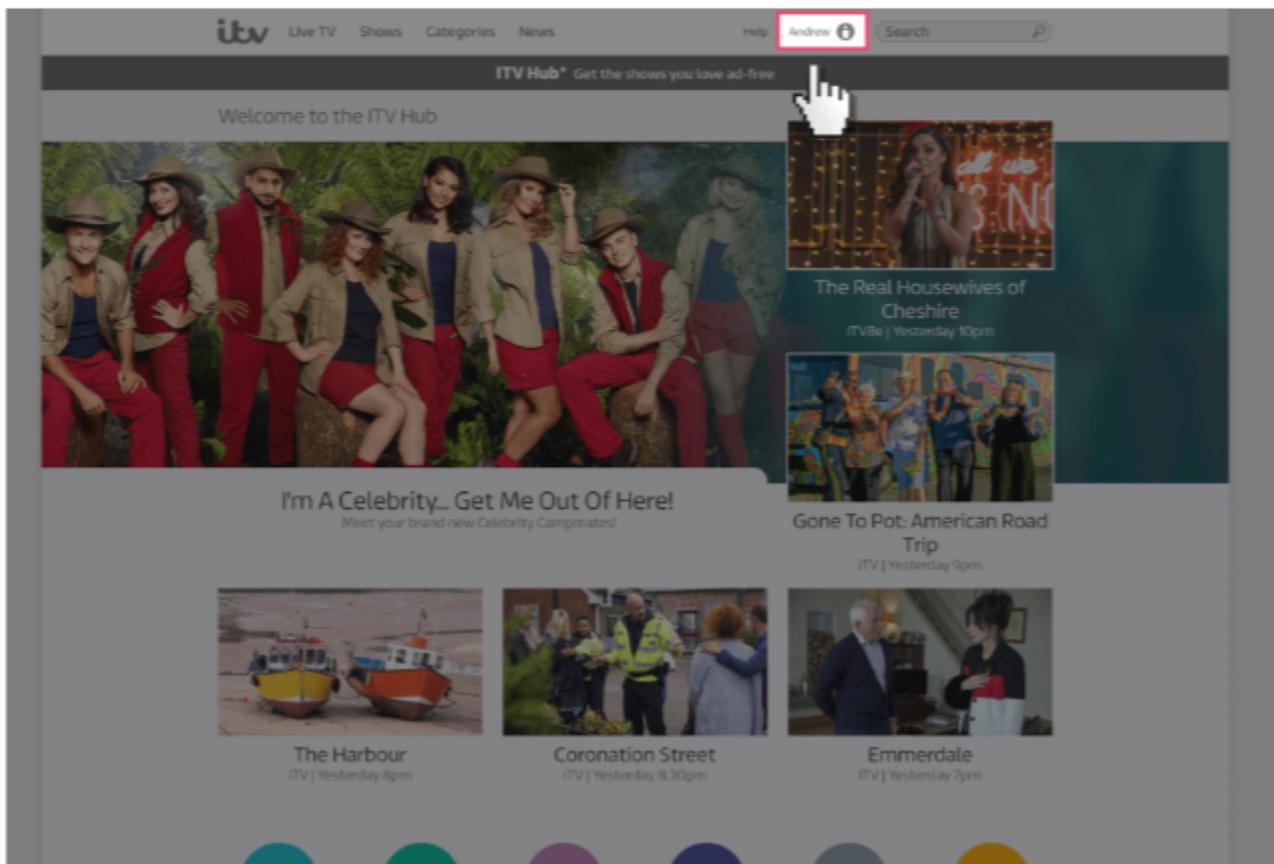
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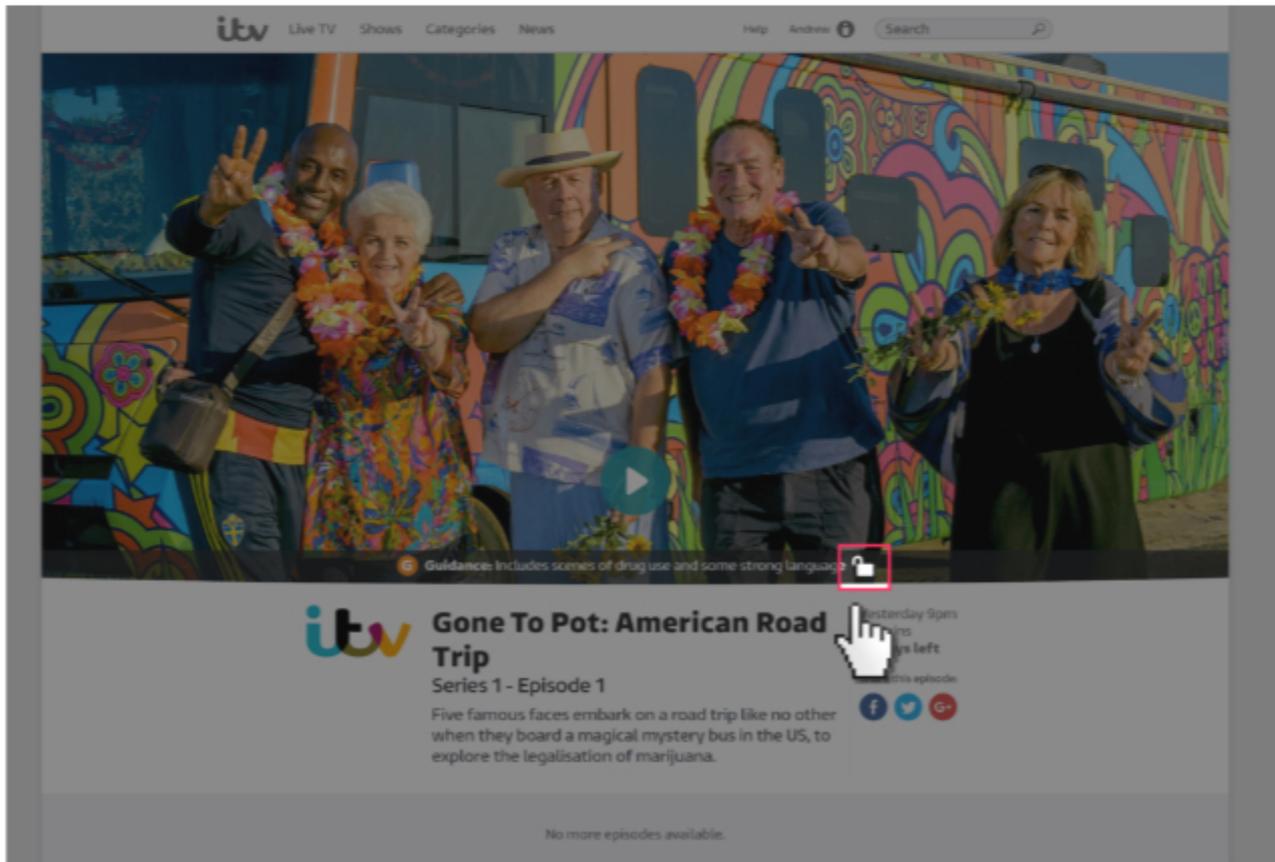
3. If you need to create an ITV HUB Account then click the “sign up now” button and input your details to register.



4. Once you are signed in your name will appear in the top navigation by a profile icon.



5. Navigate to a show that you suspect will have a G-rating and then click on the padlock icon.



The screenshot shows the ITV website interface. At the top, there is a navigation bar with the ITV logo, 'Live TV', 'Shows', 'Categories', and 'News'. On the right, there is a search bar and a user profile for 'Hwp Andrew'. The main content area features a large image of five people on a colorful, graffiti-covered bus. Below the image, there is a play button icon and a 'Guidance' section that reads 'Includes scenes of drug use and some strong language'. A red box highlights a padlock icon next to the guidance text. Below the image, the show title 'Gone To Pot: American Road Trip' is displayed, along with the subtitle 'Series 1 - Episode 1'. A hand cursor is pointing at the padlock icon. To the right of the title, there is a 'Yesterday 9pm' badge and a '5 days left' badge. Below the title, there is a short description: 'Five famous faces embark on a road trip like no other when they board a magical mystery bus in the US, to explore the legalisation of marijuana.' and social media sharing icons for Facebook, Twitter, and YouTube. At the bottom, it says 'No more episodes available.'

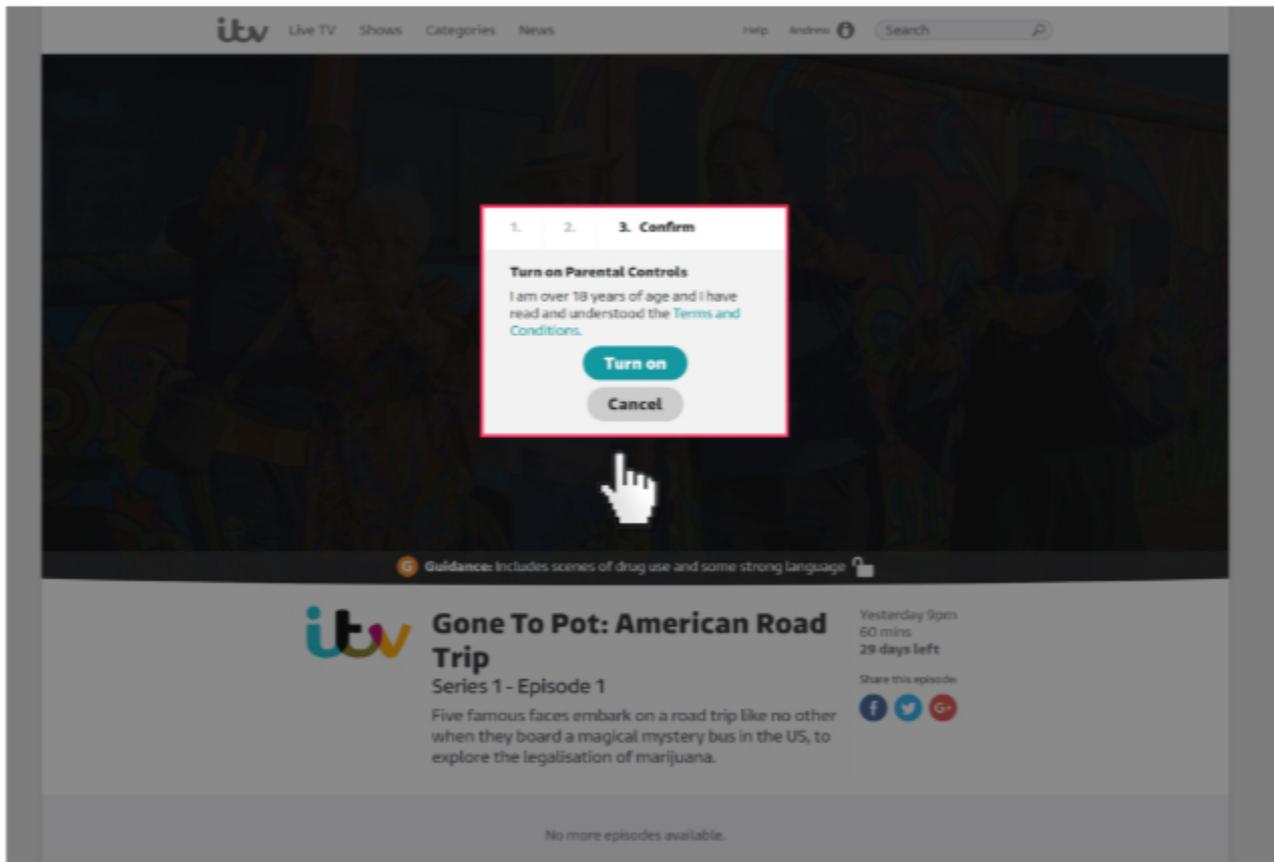
## 6. You will now be prompted to enter a 4-digit PIN number.



7. You will now be asked to set a security question which will be used if you forget your PIN.



8. Finally you will be asked to confirm that you want to turn on the parental controls. Click the “Turn on” button to complete.



9. You are now set up and any video you select with a G-rating will prompt you for your PIN number before you can view it.