

# EE Home Broadband

Controls & Settings guide

As part of EE's Home Broadband package, use Norton Family parental control software to monitor a child's devices and set age-appropriate rules for their online activity.



## What do I need?

My EE account username and password and access to device connected to EE Home broadband.

### Restrictions you can apply



Apps Access



Browser Access



Chatting



File Sharing & Hacking



In App purchasing



Inappropriate content



Parental control



Phishing & Malware

Infected Sites



Pornography & Adult



Search engines



Sharing Data



Sharing location



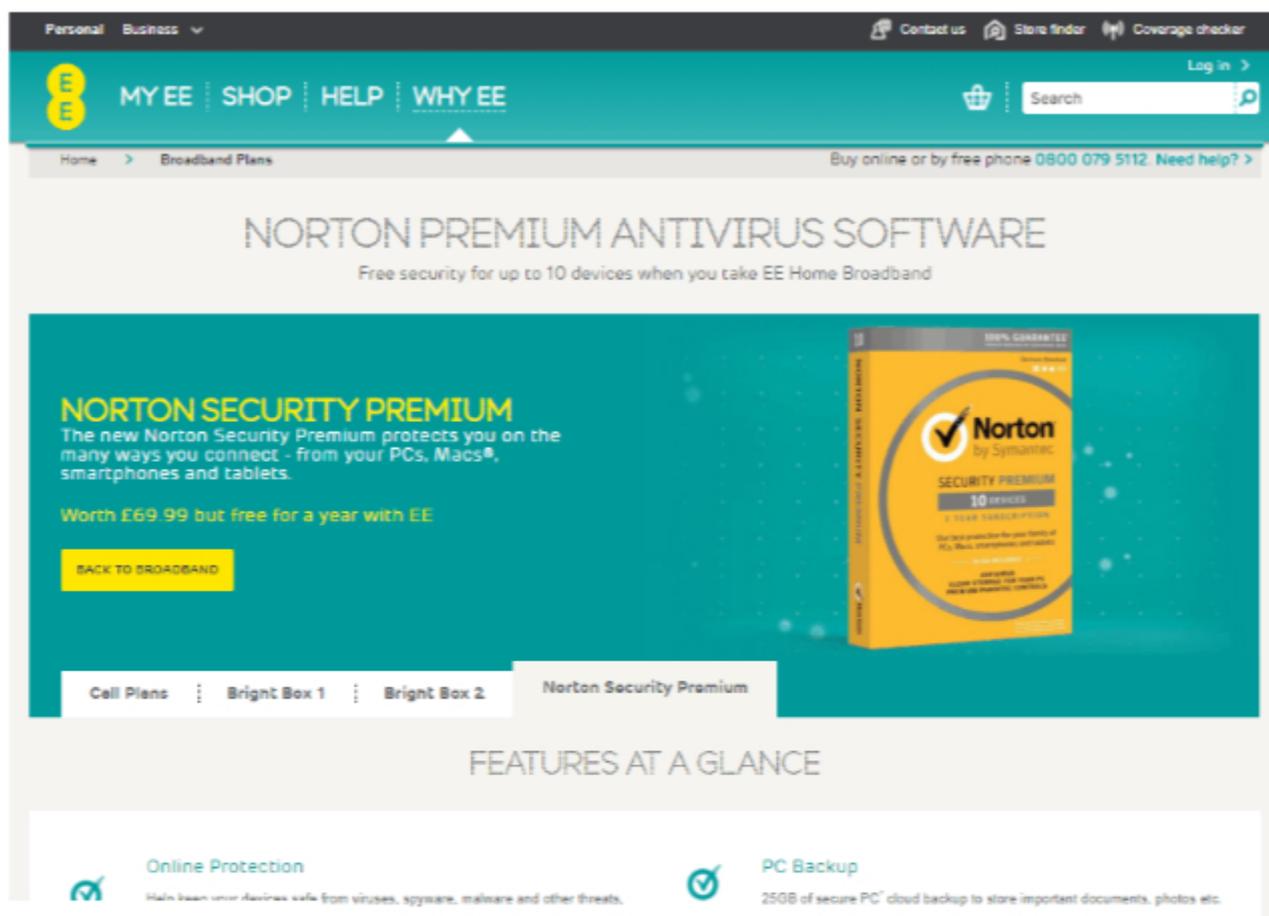
Social networking



Suicide & Self-harm

# Step by Step instructions

1. If you're new to EE broadband you'll get the option to download Norton™ Family when you first connect to the internet. Choose I Need Parental Controls to sign up for, and download Norton Family to your devices.
2. If you are an existing EE customer, from a computer connected to EE Home broadband, go to the [broadband.ee.co.uk/norton-security](https://broadband.ee.co.uk/norton-security) 



The screenshot shows the EE website's broadband plans page. At the top, there's a navigation bar with 'Personal' and 'Business' tabs, and links for 'Contact us', 'Store finder', and 'Coverage checker'. Below that is a teal header with the EE logo, 'MY EE', 'SHOP', 'HELP', and 'WHY EE' links, a search bar, and a 'Log in' link. The main content area features a large banner for 'NORTON PREMIUM ANTIVIRUS SOFTWARE' with the subtext 'Free security for up to 10 devices when you take EE Home Broadband'. The banner includes a description of 'NORTON SECURITY PREMIUM' as 'The new Norton Security Premium protects you on the many ways you connect - from your PCs, Macs®, smartphones and tablets.' and a price tag 'Worth £69.99 but free for a year with EE'. A yellow 'BACK TO BROADBAND' button is present. Below the banner is a breadcrumb trail: 'Home > Broadband Plans > Buy online or by free phone 0800 079 5112 Need help? >'. A navigation menu at the bottom of the banner includes 'Cell Plans', 'Bright Box 1', 'Bright Box 2', and 'Norton Security Premium'. Below the banner is a section titled 'FEATURES AT A GLANCE' with two items: 'Online Protection' (with a shield icon) and 'PC Backup' (with a checkmark icon).

Personal Business

Contact us Store finder Coverage checker

MY EE SHOP HELP WHY EE

Search Log in

Home > Broadband Plans Buy online or by free phone 0800 079 5112 Need help? >

## NORTON PREMIUM ANTIVIRUS SOFTWARE

Free security for up to 10 devices when you take EE Home Broadband

### NORTON SECURITY PREMIUM

The new Norton Security Premium protects you on the many ways you connect - from your PCs, Macs®, smartphones and tablets.

Worth £69.99 but free for a year with EE

BACK TO BROADBAND

Cell Plans Bright Box 1 Bright Box 2 Norton Security Premium

## FEATURES AT A GLANCE

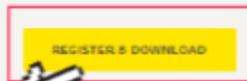
-  **Online Protection**  
Keeps your devices safe from viruses, spyware, malware and other threats.
-  **PC Backup**  
25GB of secure PC™ cloud backup to store important documents, photos etc.

### 3. Scroll down to 'Easy to install' section and select Register and Download

#### EASY TO INSTALL

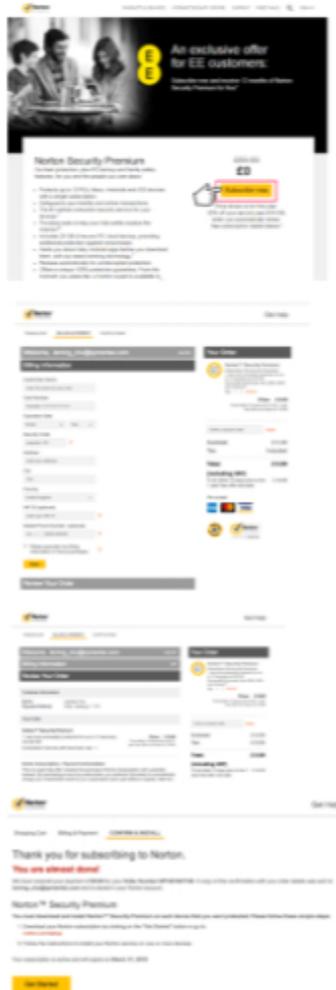
Your digital life can be complex, so it should be easy to get your stuff protected.

- Just scroll to the bottom of this page. Once you are an EE customer and your Broadband has been activated, come back to this page, scroll down and you will see the words 'Register & Download' at the bottom of the page. Alternatively, just go to [Help](#) and follow our simple step-by-step guide.
- You will need to register with Norton and create an account. This will involve adding your payment details. You won't be charged for the first year's subscription to Norton Security Premium. You will get a half-price discount on the following year's subscription.
- Once you've created an account, Norton Security Premium will be ready to download on the device you used to create an account. To add Norton Security Premium to more devices, simply select 'Add Device'.

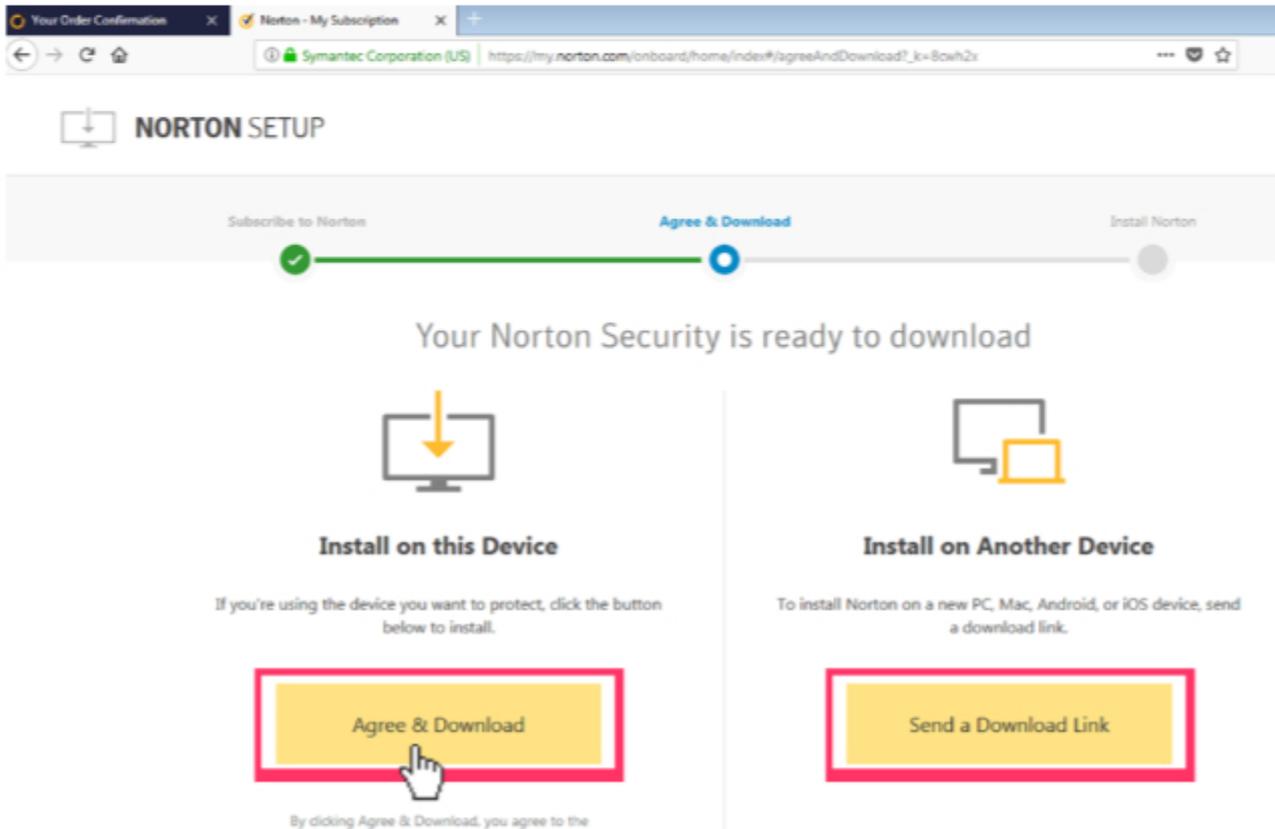


#### WHAT YOU GET

4. On this page, select 'subscribe now' and you'll be asked to enter your details to complete the subscription and create your Norton™ Family account.



5. Once you've signed up, select 'Agree and Download' to install the software on the current device and select 'Send a Download Link' to send a link to install the software on more devices.



The screenshot shows a web browser window with the Norton Setup page. The browser tabs include 'Your Order Confirmation' and 'Norton - My Subscription'. The address bar shows the URL: [https://my.norton.com/onboard/home/index#/agreeAndDownload?\\_k=8wh2x](https://my.norton.com/onboard/home/index#/agreeAndDownload?_k=8wh2x). The page title is 'NORTON SETUP'. A progress bar at the top indicates three steps: 'Subscribe to Norton' (completed with a green checkmark), 'Agree & Download' (current step with a blue circle), and 'Install Norton' (pending with a grey circle). Below the progress bar, the text reads 'Your Norton Security is ready to download'. There are two main options: 'Install on this Device' and 'Install on Another Device'. The 'Install on this Device' option includes an icon of a monitor with a download arrow, the text 'Install on this Device', and instructions: 'If you're using the device you want to protect, click the button below to install.' Below this is a yellow button labeled 'Agree & Download' with a hand cursor icon pointing to it. Below the button is the text: 'By clicking Agree & Download, you agree to the'. The 'Install on Another Device' option includes an icon of two monitors, the text 'Install on Another Device', and instructions: 'To install Norton on a new PC, Mac, Android, or iOS device, send a download link.' Below this is a yellow button labeled 'Send a Download Link'.

**NORTON SETUP**

Subscribe to Norton      **Agree & Download**      Install Norton

Your Norton Security is ready to download

**Install on this Device**

If you're using the device you want to protect, click the button below to install.

**Agree & Download**

By clicking Agree & Download, you agree to the

**Install on Another Device**

To install Norton on a new PC, Mac, Android, or iOS device, send a download link.

**Send a Download Link**

6. Once you have downloaded the software, select 'Identity' to **add your children's names to your account**  (up to 15). You can add and remove a child at any time. Based on their age Norton Family applies pre-defined rules to manage their online use.

