

Amazon Prime Video

Parental Controls & Settings guide

Amazon Video parental controls give you the ability to set restrictions for the video content that can be purchased or viewed on your connected devices. You are required to register an account and log in to each device before you can stream content.



What do I need?

You will need to have registered an Amazon account and enabled Amazon Prime. To set a PIN you will need your Email address and password to access your account.

Restrictions can apply



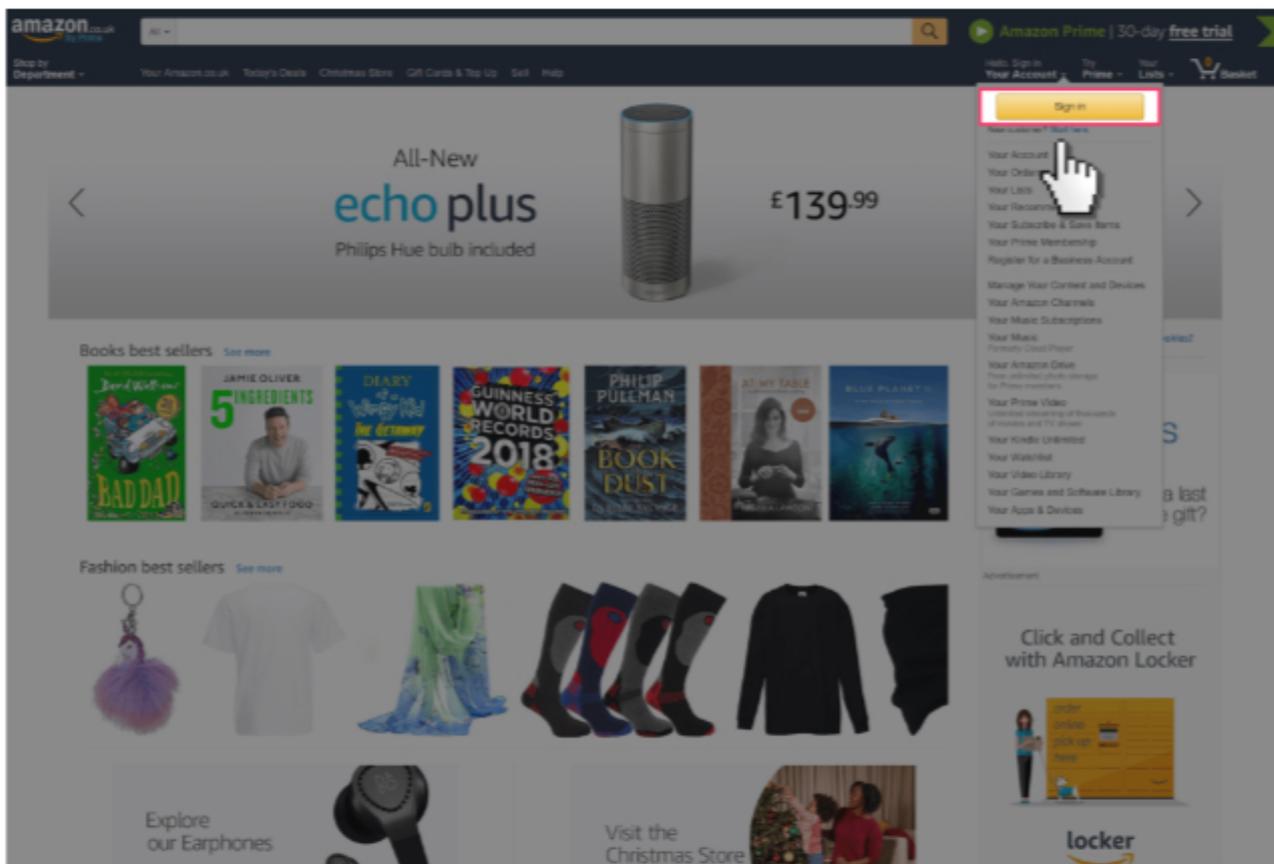
In App purchasing



Inappropriate content

Step by Step instructions!

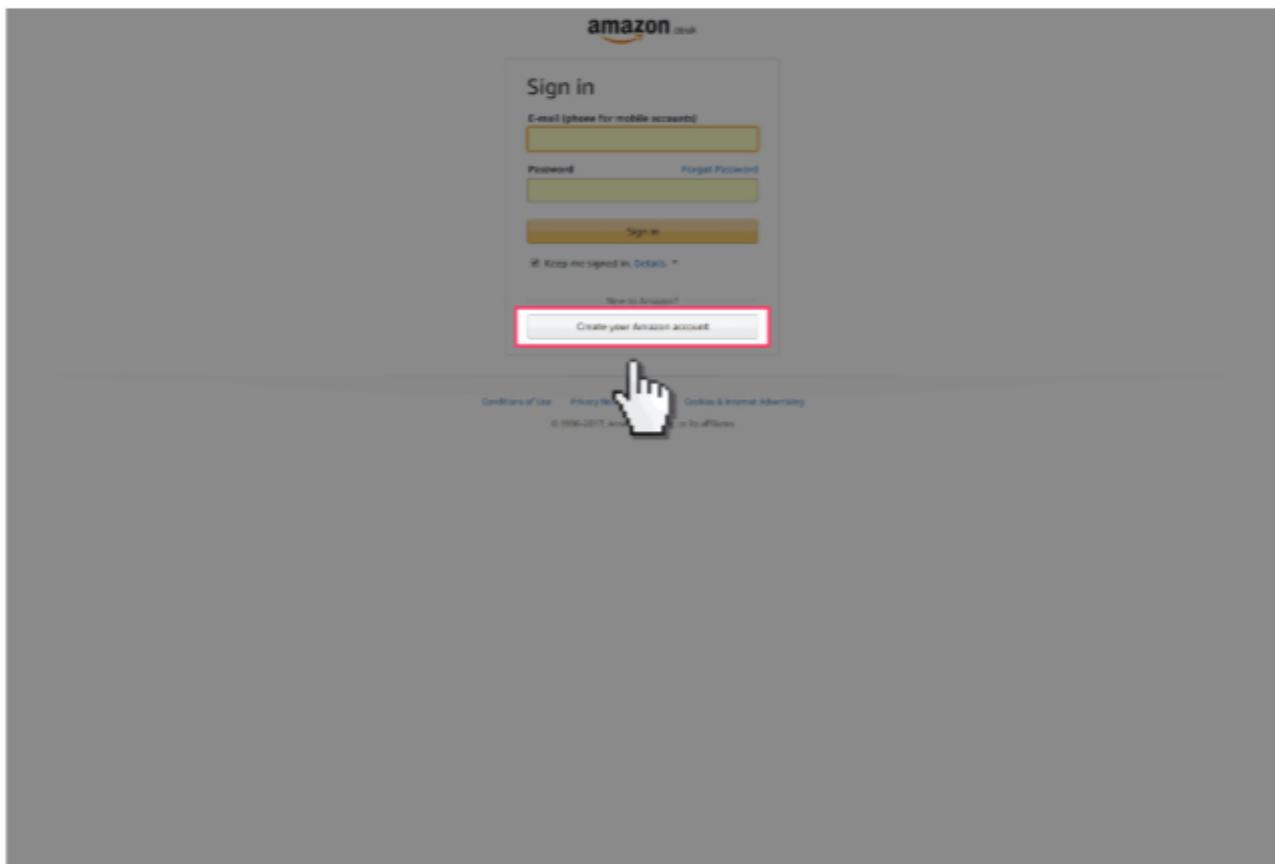
1. Go to www.amazon.co.uk and select "Sign in".



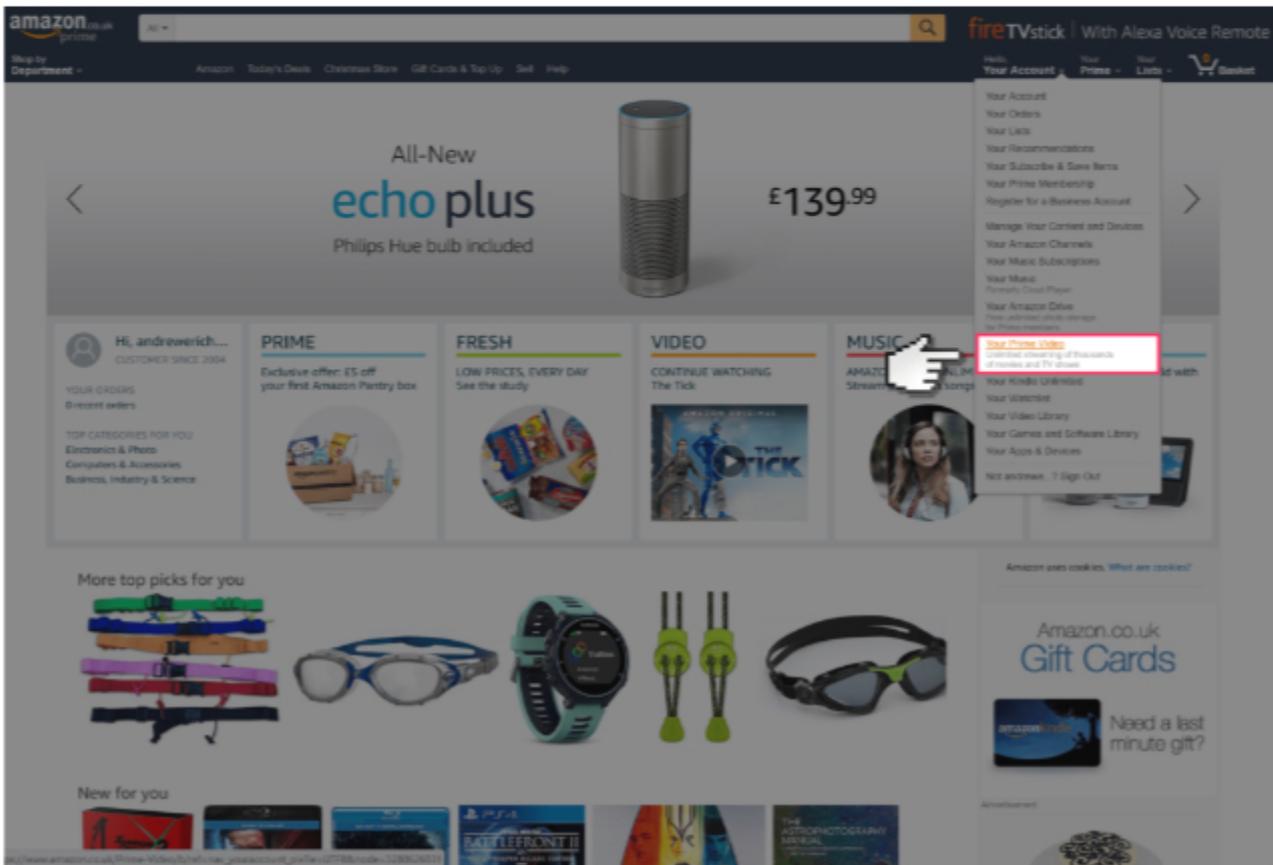
2. If you have registered an account, then enter your Email address and account Password.



3. If you have not registered an account then select “Register” and enter your details to create an account.



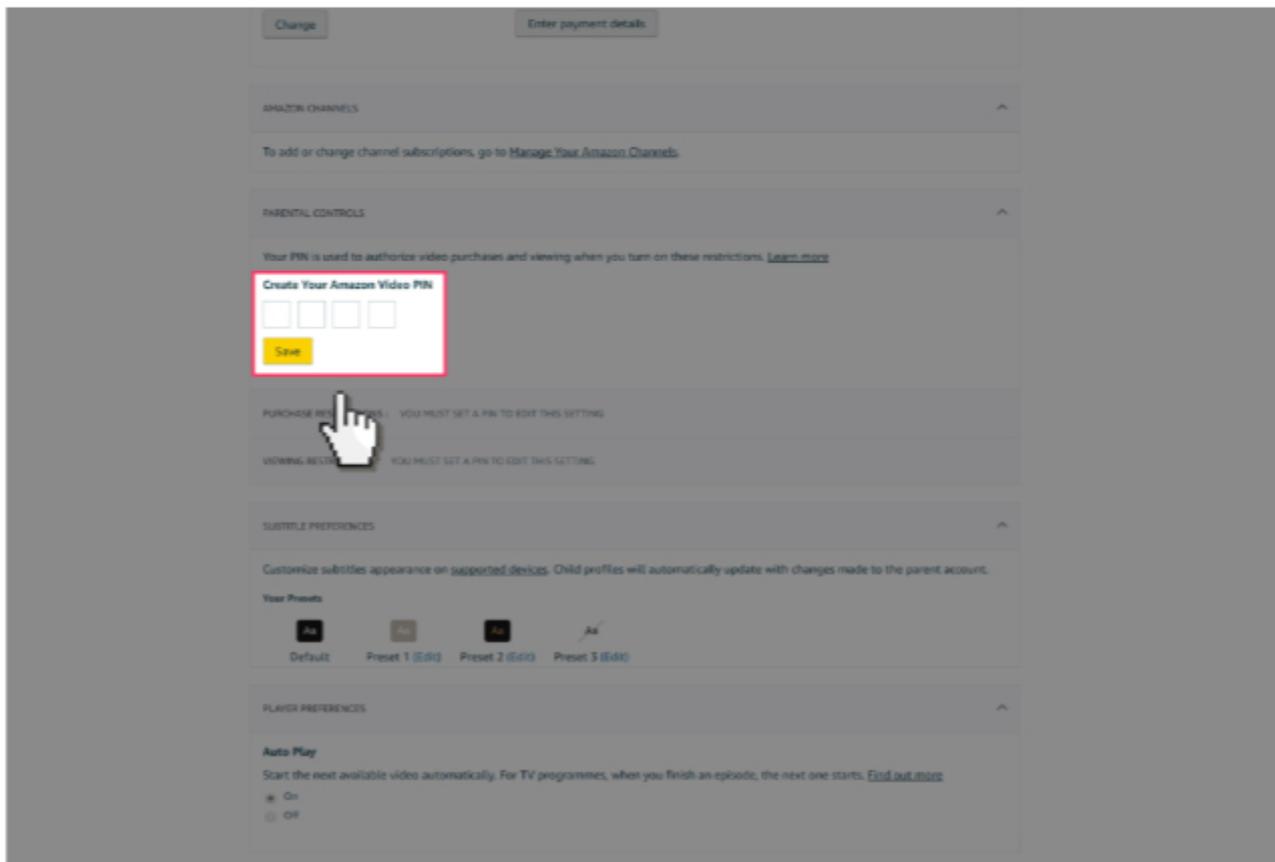
4. Once signed in select "Your Prime Video".



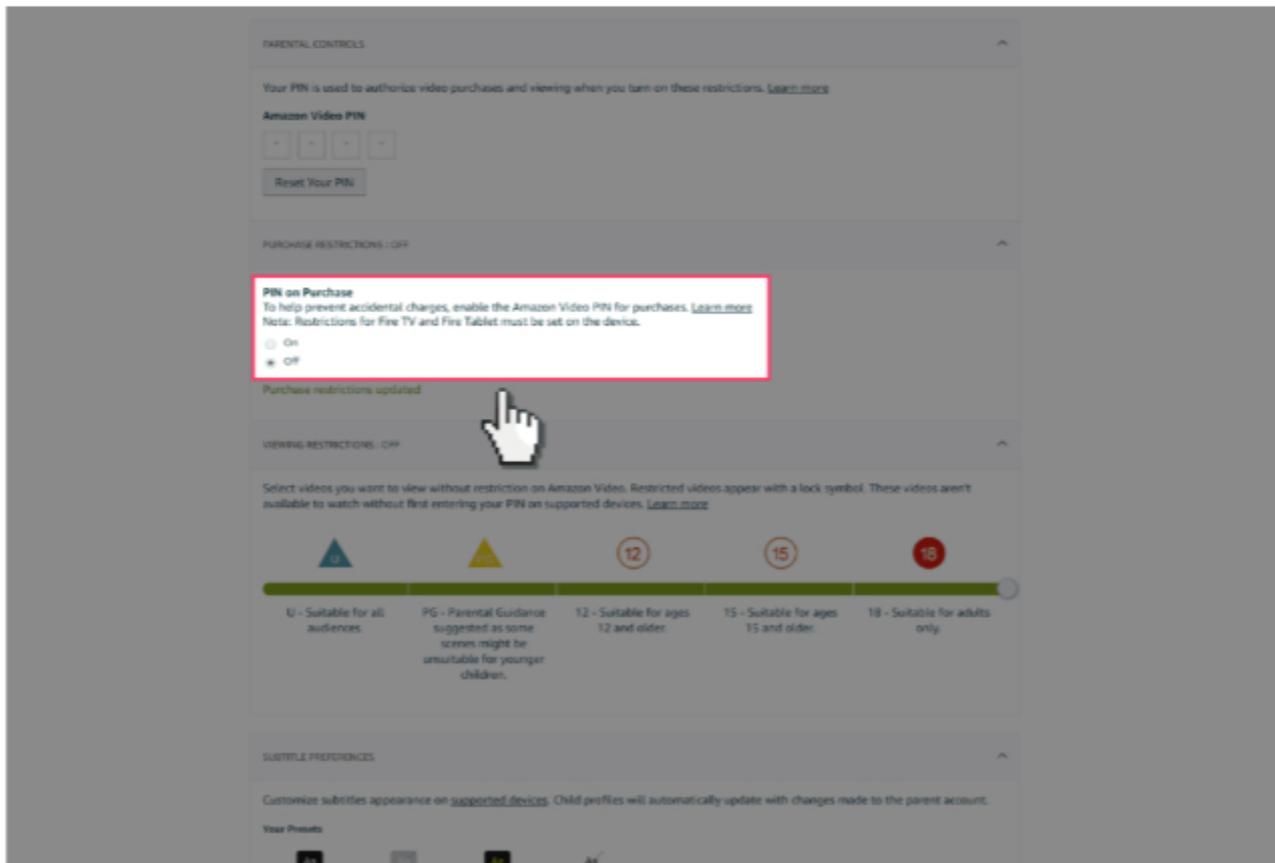
5. Select "Settings"

The screenshot displays the Amazon Prime Video website interface. At the top, the Amazon logo is on the left, and the search bar is in the center. On the right, there are links for 'fireTVstick' and 'With Alexa Voice Remote'. Below the search bar, there are navigation links for 'Help', 'Your Account', 'Your Profile', 'Your Lists', and 'Basket'. The main navigation bar includes 'Amazon Video', 'Amazon Originals', 'TV Shows', 'Movies', and 'Kids'. On the right side of this bar, there are links for 'Your Watchlist', 'Your Video Library', 'Settings' (highlighted with a red box), 'Getting Started', and 'Help'. A large banner for 'AMAZON EXCLUSIVE PREACHER SEASON 2' is featured prominently. Below the banner, there are several rows of content recommendations, including 'SE7EN', 'ARRIVAL', 'The Grand Tour', 'LUCIFER SEASON 2', 'OUTLANDER', 'AMERICAN GODS', 'BAD MOMS', 'THE GIRL ON THE TRAIN', 'JOHN WICK', 'LIVE DIE REPEAT', 'UNCLE', 'MAD MAX', and 'CARGO'. A hand cursor is visible over the 'Settings' link in the top navigation bar.

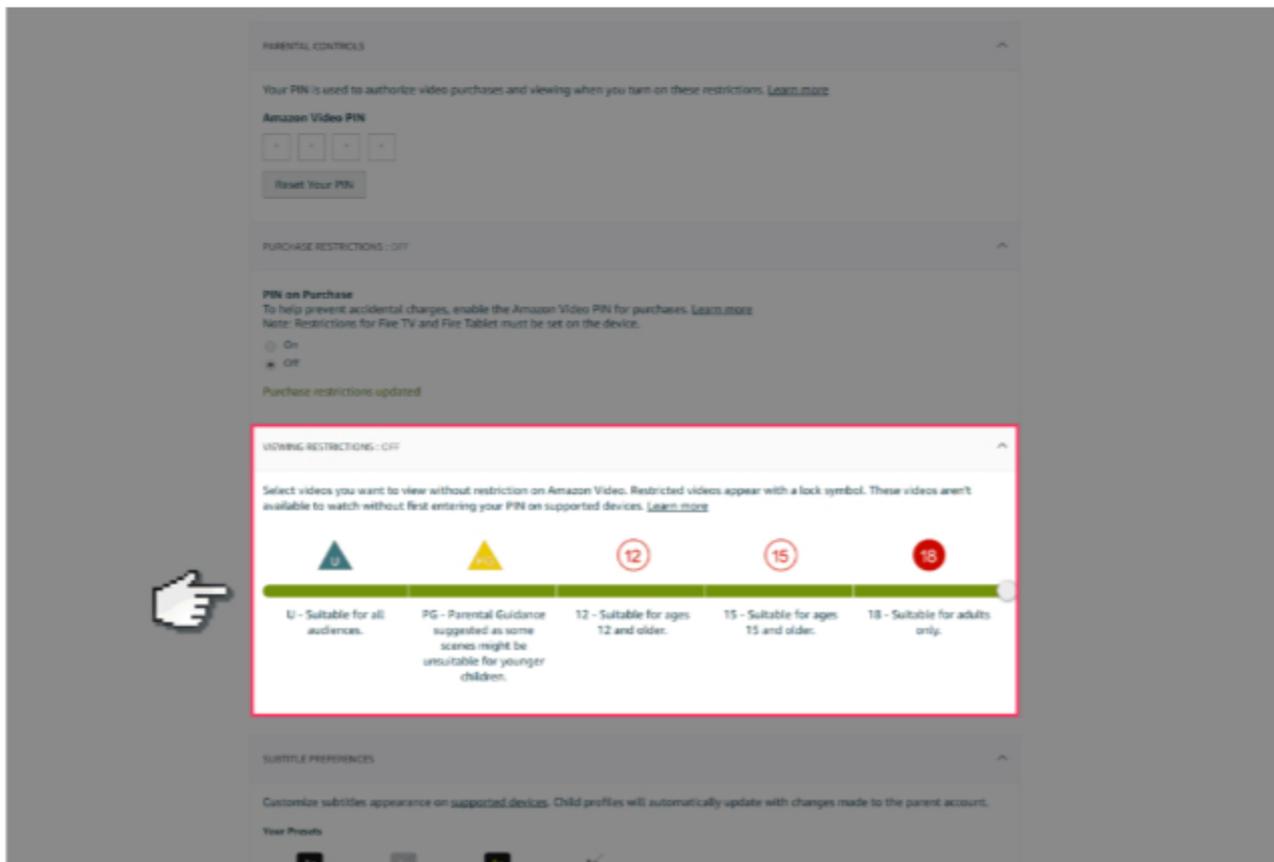
6. Scroll down to the “Parental Controls” section enter a 4 digit PIN and select “Save”.



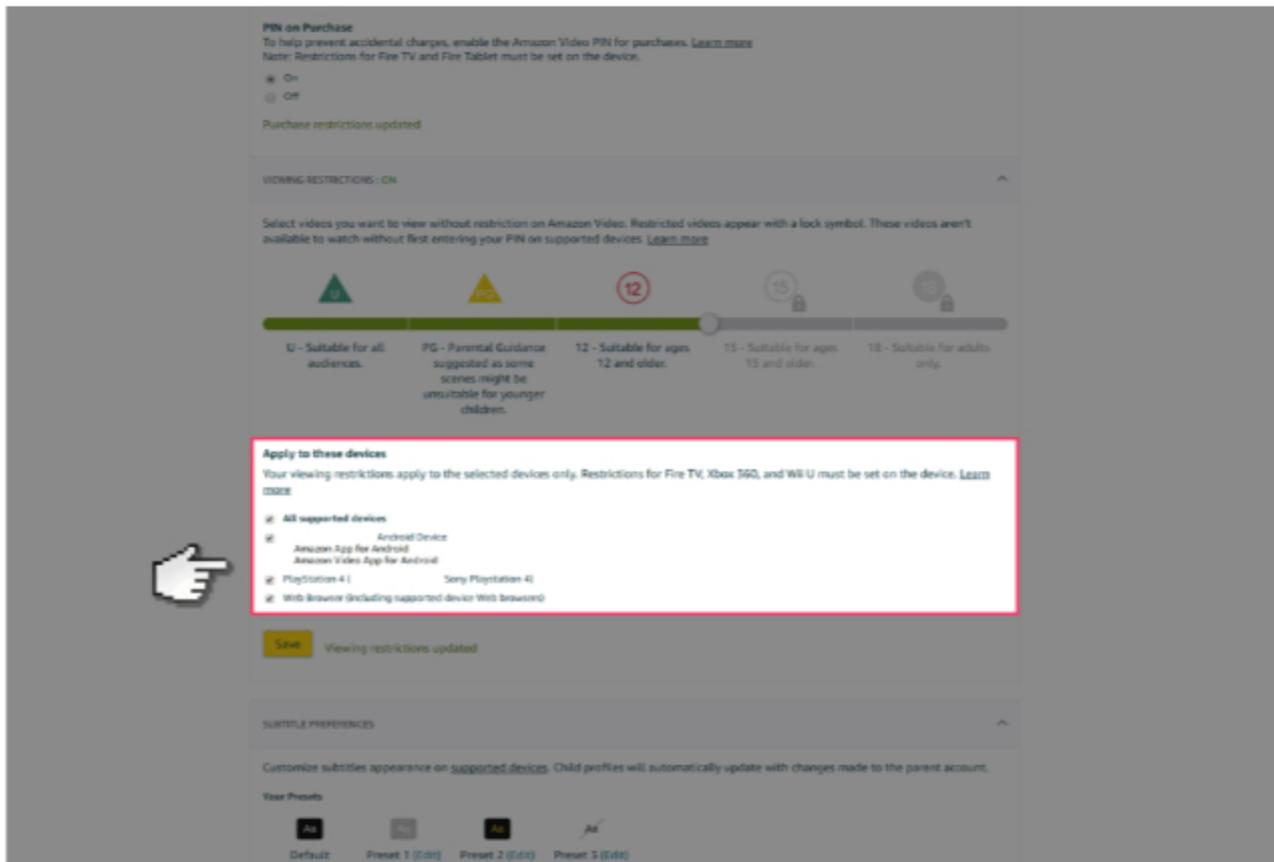
7. To enable Purchasing Restrictions that require your PIN to make a purchase select “On” under “PURCHASE RESTRICTIONS”.



8. To enable Viewing Restrictions under “VIEWING RESTRICTIONS” slide the slider to highlight in green the age categories that will not require a PIN to view.



9. You will now be able to select which of your connected devices the viewing restrictions will be applied to. Ensure the devices you want restricted are ticked.



PIN on Purchase
To help prevent accidental charges, enable the Amazon Video PIN for purchases. [Learn more](#)
Note: Restrictions for Fire TV and Fire Tablet must be set on the device.
 On
 Off
Purchase restrictions updated

VIEWING RESTRICTIONS: ON

Select videos you want to view without restriction on Amazon Video. Restricted videos appear with a lock symbol. These videos aren't available to watch without first entering your PIN on supported devices. [Learn more](#)

U - Suitable for all audiences. **PG** - Parental Guidance suggested as some scenes might be unsuitable for younger children. **12** - Suitable for ages 12 and older. **15** - Suitable for ages 15 and older. **18** - Suitable for adults only.

Apply to these devices
Your viewing restrictions apply to the selected devices only. Restrictions for Fire TV, Xbox 360, and Wii U must be set on the device. [Learn more](#)

- All supported devices
- Android Device
 - Amazon App for Android
 - Amazon Video App for Android
- PlayStation 4 (Sony PlayStation 4)
- Web browser (including supported device Web browser)

Save Viewing restrictions updated

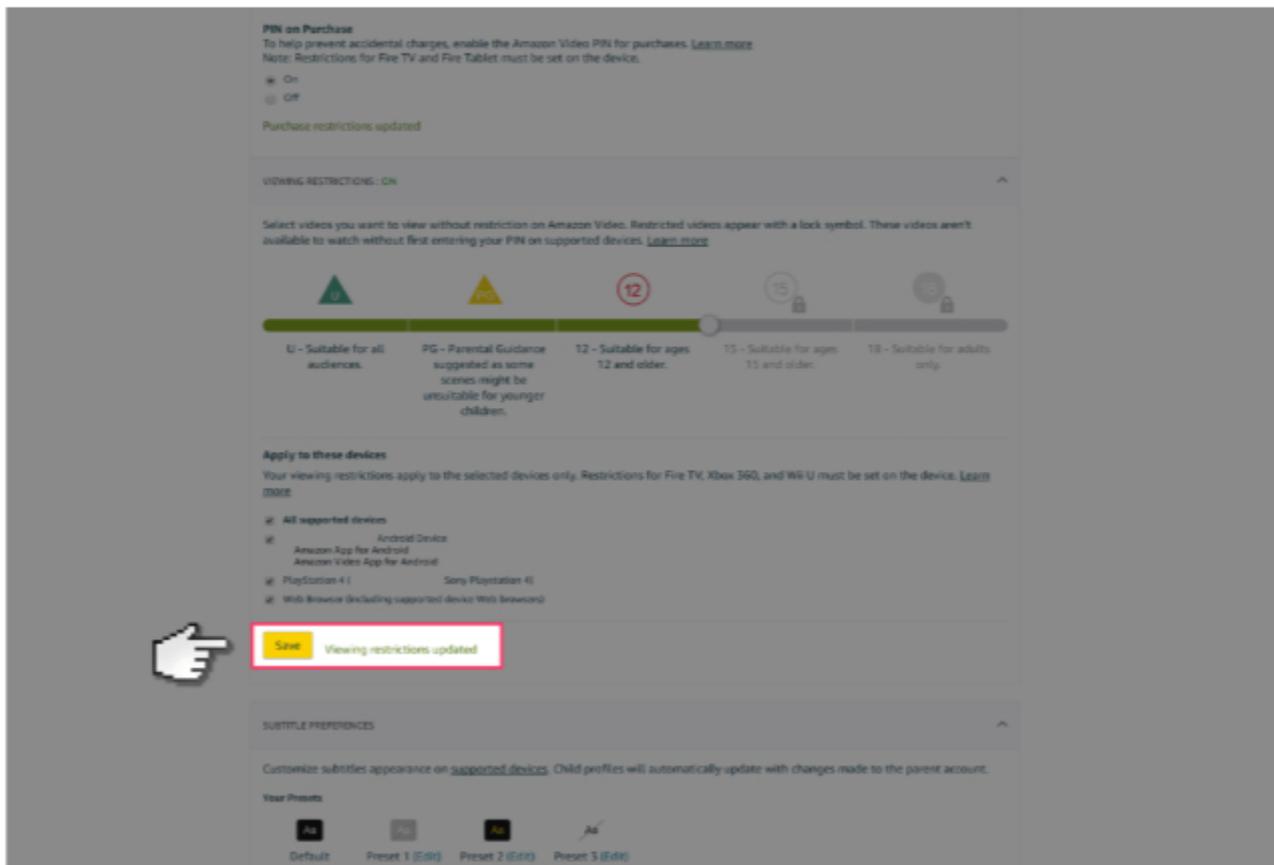
SUBTITLE PREFERENCES

Customize subtitles appearance on supported devices. Child profiles will automatically update with changes made to the parent account.

Your Profiles

Default Preset 1 (Edit) Preset 2 (Edit) Preset 3 (Edit)

10. Once you have set the viewing restrictions press the “Save” button to update your settings.



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- Preset 1 (Edit)**
- Preset 2 (Edit)**
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